



ANNUAL REPORT 2018

Pittsfield Police Department

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A MESSAGE FROM THE CHIEF OF POLICE



Annual Report Overview

As you examine this Annual Report, you'll notice some key differences from previous versions of the Report from our Department. The obvious difference is the period covered within the report. Historically, PPD has completed annual reports for the prior fiscal year. In 2018, we were informed that according to the pertinent ordinance, our report should cover the previous calendar year. Beginning with this report, we'll be moving to that reporting period. As a result, you'll notice that this report actually covers 18 months, representing the 2nd half of Fiscal Year 2018 and all of Calendar

Year 2018.

In addition to changing the reporting period, we're making significant changes to both the format and the content of our Annual Reports. Our goal with these new reports, is to provide you, as a Pittsfield resident, with an accurate and transparent accounting of our operations and activities during the reporting period.

As you read the report, you will see that the Pittsfield Police Department (PPD) continues in our efforts to be the most progressive, pro-active, and professional police agency that we can be for the residents of our City. PPD embraces not only the philosophy, but the practice of community policing, by continuing to partner with residents, businesses, other City departments and our state and federal counterparts to address not only crime, but neighborhood quality of life issues. As an agency, we believe that the best way that we can accomplish our goals of preservation of life, crime prevention, problem solving, arrest and prosecution is to work together with all of our residents to improve the quality of life, here in Pittsfield. We continue to work aggressively to identify new technologies, new equipment, new programs and new opportunities for collaboration, in order to positively affect the quality of life here in the City of Pittsfield.

Neighborhood safety and security is everyone's business, but as the professionals entrusted with ensuring it, the men and women of the Pittsfield Police Department appreciate your continued cooperation and support.

"We continue to work aggressively to identify new technologies, new equipment, new programs and new opportunities for collaboration, in order to positively affect the quality of life here in the City of Pittsfield."

A handwritten signature in black ink that reads "Michael J. Wynn".

Michael J. Wynn
Chief of Police
February 2019

WHAT WE'VE BEEN UP TO

2017 and 2018 were a time of significant change in the Department. We finished 2017 with a permanent, appointed Chief of Police for the 1st time in over a decade. We saw numerous personnel changes as several senior personnel departed for well-deserved retirement and numerous new officers came aboard to replace them. We received major technological upgrades as the City's public safety computer networks were migrated and merged with the City's networks for the 1st time. The Department began the process of transitioning to a new policy development model and updating our Policy and Procedure Manual to be reflective of national best practices. We expanded our community outreach activities and supported Department personnel in their quest to obtain and outfit an ice cream truck to enhance our community presence. We completed the 1st major command realignment in the history of the Department, creating a new Division and maximizing the talents of our personnel in order to be more effective.



Additionally, in 2018, we bid farewell to one of our own as Lieutenant Michael Winston, a decorated and respected member of our Department made his Last Call in January.



FOUNDATION DOCUMENTS

Mission Statement

The mission of the Pittsfield Police Department is to work in partnership with the community, to protect life and property, and enhance the quality of life in our city.

Vision Statement

The Pittsfield Police Department will be a professional, community oriented police organization, providing quality service and performing in an effective, efficient and courteous manner.

Value Statement

The Pittsfield Police Department professionals will maintain high ethical standards by conducting themselves with Integrity, Sensitivity, and Accountability.

Professionalism

A professional department that breeds professional people.
A clear understanding of roles.
Pride in your appearance, attitude and actions.

Ethical

Appropriate behavior of all personnel from the top down. Leadership by example.

Integrity

Honesty, Loyalty, and Commitment to Excellence.

Sensitivity

Value of all life. Rendering services with Courtesy, Dignity, and Respect.

Accountability

Being responsible for oneself, being held accountable to the public and the department for one's actions.

Community Policing Philosophy

The Pittsfield Police Department believes that community policing is the most effective way to preserve, restore and protect quality of life and reduce fear of crime. To this end, the Pittsfield Police Department is dedicated and committed to both maintaining traditional, reactive police tactics and developing innovative, proactive techniques and programs.

DEPARTMENT STRUCTURE

For most of our history, the Pittsfield Police Department has adhered to a traditional 3-unit structure. Under that structure, the Department was divided into 3 functional Bureaus, or Divisions. Those areas were the Uniformed Patrol Division, the Detective (Investigative) Bureau, and the Administrative Services Division.

In early 2018, the Department finalized a major organizational restructuring. As a result, the Department is now composed of 4 major functional areas. Those areas are the Uniformed Patrol Division, the Detective (Investigative) Bureau, the Operational Support Division, and the Administrative Services Division.

Office of the Chief of Police

Chief Michael (Mike) Wynn serves as the Commanding Officer of the entire PPD. In this capacity Chief Wynn has overall responsibility for the actions, conduct and welfare of all members of the Department, Sworn and Non-Sworn. The Chief issues Department Orders and Directives regarding daily operations, and issues Policies and Procedures to provide general guidance to our personnel. Specifically, Chief Wynn directly supervises the Department's 4 Division and Bureau Commanders. Additionally, the Chief has responsibility in all instances that require the investigation of Department Personnel.

Chief Wynn is supported in his office by the Administrative Assistant to the Chief and 5 core members of the Administrative Services Division.

Uniformed Patrol Division

The Uniformed Patrol Division (Patrol) represents both the largest and most visible operational division within the Department. Patrol is the function of the Department that most people think of when they talk about "the police." Patrol consists of most of the uniformed elements of the PPD. In addition to front line patrol units that are shift and geographically organized, Patrol also includes special functional areas, including: Traffic/Accident Investigation, K-9, Crime Prevention, Safety Officer, Bicycle Patrol, Motorcycle Unit, Marine Patrol and Animal Control.

Patrol is both the heart and backbone of the Department, and is often the first point of contact that a resident has with PPD.

Detective (Investigative) Bureau

The Detective Bureau is comprised by the 3 major investigative units within the Department. While not as large as Patrol, the Detective Bureau is staffed by some of the most highly trained members of the Department. The Detective Bureau is tasked with investigating all major crimes that occur within the City and supporting Patrol by following up on reported crime that Patrol does not have the time or resources to pursue. The Detective Bureau, or DB as it is sometimes called, consists of the Day and Night Detectives, the Drug Unit, and the Crime Scene Services unit.

Crimes investigated by the Detective Bureau include, but are not limited to Homicide, Rape and Sexual Assault, Robberies, Home Invasions, Arsons, and large scale financial crimes.

Operational Support Division

The Operational Support Division (OSD) is the Department's newest and smallest division. OSD was created in May of 2018, by transferring a Police Captain out of the Administrative Services Division and placing the Captain in charge of the newly formed OSD. Operational Support has been tasked with providing law enforcement support to the Department's other 2 operational divisions, which is outside of their normal task set. Operational Support was created to focus on 4 main operational areas: Special Operations (including SRT/SWAT), Special Events, Special Projects, and operational oversight of the Communications, Outreach and Professional Standards Bureau (COPS).

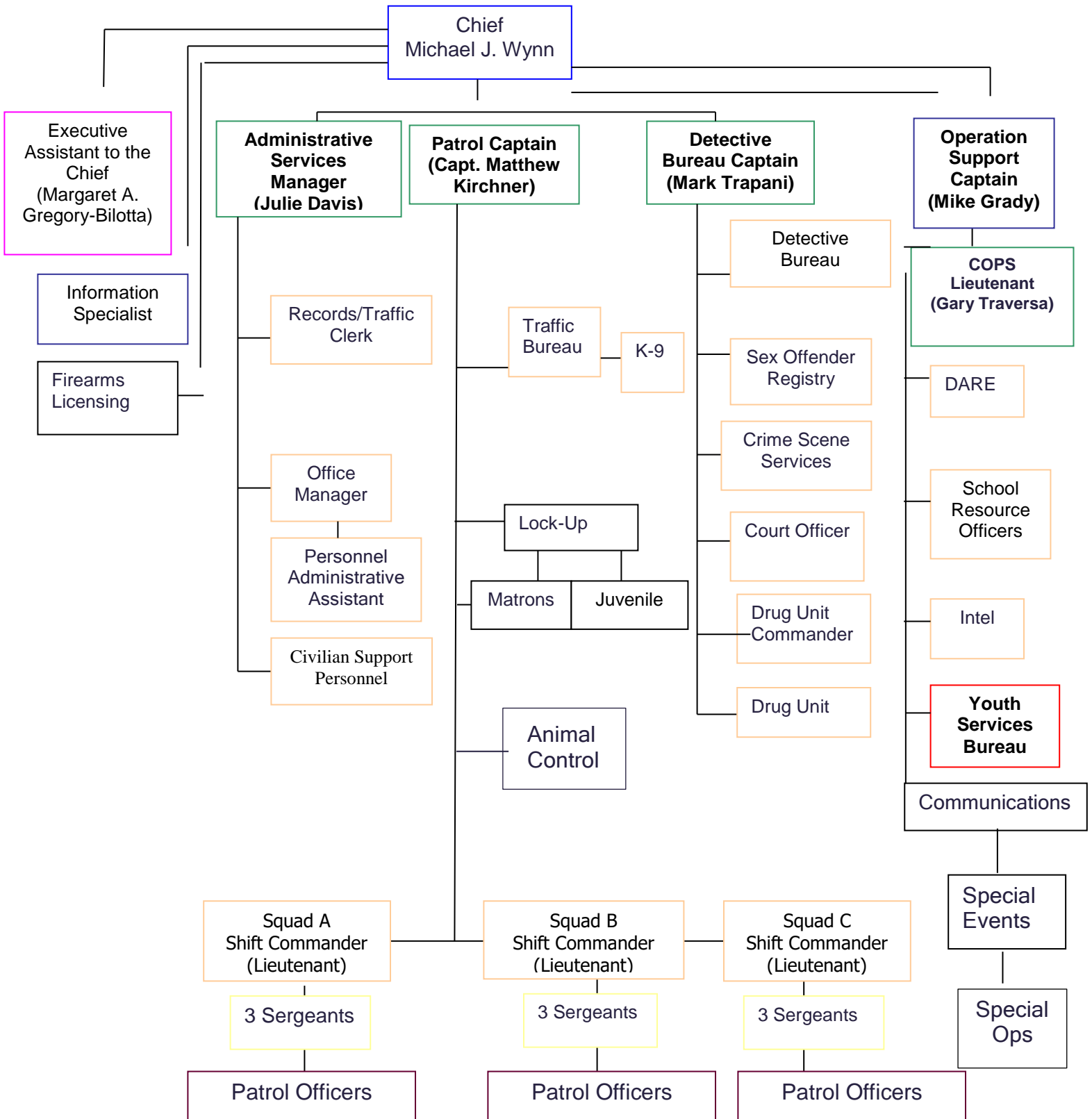
The COPS Bureau consists of the Department's Dispatch Center, Community Outreach and Engagement, Youth Services Bureau, Public Information, Professional Standards and Training, and Internal Affairs.

Administrative Services Division

The Administrative Services Division (ASD) is the only division within the Department that is staffed entirely with Non-sworn, civilian personnel. With the creation of OSD in 2018 a staff position, within Administrative Services, was reclassified, elevating the Department's Office Manager to the position of Police Director of Administration and Finance. ASD reports directly to the Chief of Police. The Administrative Services Division consists of the Director of Administration and Finance, the Chief's Administrative Assistant, the Administrative Assistant, the Records Clerk, the Firearms Administrator, the Building Custodian and the Mechanic. ASD is sometime supplemented by outside contractors.

The Administrative Services Division is responsible for all of the non-operational, administrative functions that support the Department's operational divisions. These functions include: Budget, Payroll, Accounts Payable, Accounts Receivable, Procurement and Purchasing, Records, Grant Management, Personnel Management, Inventory, Injured on Duty and Workmen's Comp, and Special Programs.

ORGANIZATIONAL CHART



STAFFING

For both Fiscal Year 2018 and all of Calendar Year 2018, PPD's authorized, budgeted strength was 99 sworn officers. Sworn refers to the number of personnel within the Department who have completed the legally required basic police officer training and have peace officer status within the Commonwealth of Massachusetts. In addition to our sworn personnel, the Department employs a number of Non-sworn personnel in a variety of capacities. This includes civilian support staff, Emergency Telecommunications Operators, and Student Police Officers, who have not yet completed their training.

2017

At the conclusion of 2017, the Department the Department was staffed with 89 Sworn Officers. That number included 16 officers that had been hired in the previous 2 years.

In addition to the 89 sworn officers, we had 1 additional officer with Student Officer status, and 6 pre-employment candidates who had been given Conditional Offers of Employment. The Department also employed 22 full-time and 1 half-time Non-sworn employee.

2018

At the conclusion of 2018, the Department was staffed with 88 Sworn Officers. That number included 5 of the 6 pre-employment candidates listed above.

In addition to the 88 Sworn Officers, we had 5 additional officers with Student Officer status, and an open hiring requisition with Civil Service. The department also employed 22 full-time Non-sworn employees.

Pittsfield Police Department Personnel

Chief of Police

Chief Michael J. Wynn

Captains

Captain Mark Trapani, Detective Bureau Commander
 Captain Matthew Kirchner, Uniformed Patrol Commander
 Captain Michael Grady, Operational Support Commander

Lieutenants

Lt. Thomas Dawley 8 a.m. – 4 p.m. -Patrol Division
 Lt. Jeffrey Bradford 4 p.m. – Midnight -Patrol Division
 Lt. Glen Decker Midnight – 8 a.m. -Patrol Division
 Lt. John Soules Day Shift Detective Bureau
 Lt. Michael Maddalena Night Shift Detective Bureau
 Lt. Gary Traversa Community Outreach/Professional Standards Bureau

Sergeants

Sgt. Gary Belknap
 Sgt. Nicholas DeSantis
 Sgt. Gary Herland
 Sgt. Matthew Hill
 Sgt. Marc Maddalena, Traffic Unit
 Sgt. John Mazzeo
 Sgt. John P. Murphy III
 Sgt. James Parise, K-9
 Sgt. James Roccabruna
 Sgt. Marc Strout – Drug Unit
 Sgt. Ryan Williams

Detective Bureau

Diane Bassett
 John Bassi, CSS
 Kim Bertelli
 Glenn Civello, Drug Unit
 William King, CSS
 Timothy Koenig
 Michael Murphy
 Tyrone Price, Drug Unit
 Andrew Couture, Drug Unit
 Ignacio Matos
 James Losaw



School Resource Officers

John Gray
 David Orsi
 Jessica Godfroy

<u>SQUAD A- 0800-1600</u>	<u>SQUAD B- 1600-0000</u>	<u>SQUAD C- 0000-0800</u>
Darren Derby	Richard Saldo	Steve Hunt
Kipp Steinman	James McIntyre	Michael Ortega-DARE
Sean Klink	Matthew Ortega	Miles Barber
Martin Streit	Christopher Arena	Dave Kirchner
Andrew McMahon	Neil Goodrich	Aaron Garner
Brett Henault	Matthew Killeen	Randy Wendling
Brandon Gallagher	Michael Silver	Cheryl Callahan
Brenna Dorr	Jacob Barbour	Dave Potash
Brian Betters	Thomas Bowler	Steven Haecker-K9
John Virgilio	Cody Civello	Jeff Slater
Hunter O'Neill	Ed Pezze	Michael Schilling
Shaun Reagan- Mil Lv	Anthony Lizotte	Dave Granger Jr.
Nicholas Sondrini-K9	Brennon Stockton	Jennifer Brueckmann
Alex Sawicki	Anthony Dayton	Olivia Daly
Shaun Gariepy		Izinna Lytle
Christopher Colello		
David Hallas		

Traffic
Investigation
Unit

Sgt. Marc Maddalena, Officer James McIntyre, Officer Dave Hallas, Officer Michael Silver

Training Unit

Officer Nicole Gaynor

Emergency
Telecommunications
Dispatchers

Henry Cadorette
Jennifer Carr
Richard Casucci
Peter Croce
Sharrod Davis
Nathan Galloway
Thomas Hickey- Asst. Dispatch Supervisor
John Pansecchi
Erica Phillips-Part-Time
Anthony Piscioneri
Kerrie Ranallo
Jesse Shulman
Colleen Sullivan- Dispatch Supervisor
Michael Sullivan
Jack Tobin

Animal Control
Officer

Joseph Chague- Full Time
Vacant – Part Time

Support Staff

Position	Name
Executive Assistant to the Chief / Grant Administrator	Margaret A. Gregory-Bilotta
Information Specialist	Gary Munn
Crime Analyst	Amanda Steben
Finance & Administration Manager	Julie Hamilton-Davis
Personnel Administrative Assistant	Sheila Eberth
Records/ Traffic Clerk	Kerrie Striebel
FID/LTC Clerk	Sue Wheeler
Mechanic	Kevin Rivers
Custodian	Mark Markham

Promotions, Retirements, and Resignations

The following promotions occurred during the last 6 months of 2017:

Promotions

Name	Position	Date
Thomas Harrington	Provisional Sergeant	September 3, 2017
James Parise	Provisional Sergeant	September 3, 2017

Retirements

The following retirements occurred during last 6 months of 2017:

Name	Date
John Murphy Jr	July 8, 2017
Darren Cowell	August 20, 2017

Resigned

The following resignations occurred during the last 6 months of 2017:

Name	Date
Jack Elliott	August 3, 2017
Caitlyn Henry	August 3, 2017

Promotions, Retirements, and Resignations (Cont'd)

The following promotions occurred during 2018:

Promotions

Name	Position	Date
Michael Grady	Police Captain	May 27, 2018
Matthew Kirchner	Police Captain	July 8, 2018
Thomas Dawley	Police Lieutenant	July 8, 2018
John Soules	Police Lieutenant	July 8, 2018
Glen Decker	Police Lieutenant	July 15, 2018
John P. Murphy, III	Police Sergeant	July 29, 2018
John Mazzeo	Police Sergeant	July 29, 2018



Retirements

The following retirements occurred during 2018:

Name	Date
John Mullin	July 7, 2018
Russell Quetti	July 7, 2018
Thomas Harrington	August 31, 2018
Karen Kalinowsky	September 1, 2018
Miles Barber	October 20, 2018
John Kubica	December 22, 2018

Resigned

The following resignations occurred during 2018:

Name	Date
Eric Miller	March 11, 2018
Christopher Colello	September 1, 2018

CALLS FOR SERVICE

The Pittsfield Police Department Communication Center logged 23,929 calls for service in the final 6 months of 2017. The Center logged 49,452 calls for service in 2018. Total calls for service received by the Dispatch Center include calls requesting Police, Fire, and Emergency Medical Services.

Of the logged calls for service, Police calls were distributed as follows:

	2017 (6 months)	2018
Day Shift	10,411	22,786
Evening Shift	9,981	19,837
Midnight Shift	3,537	6,829

Crime Statistics

The Pittsfield Police Department participates in the National Incident Based Reporting System (NIBRS). As a NIBRS reporting community, the PPD Intelligence Unit provides periodic statistics to the Massachusetts State Police Crime Reporting Unit (CRU). Once CRU checks our submitted data for reporting compliance with the national system, CRU forwards the information to the Federal Bureau of Investigation (FBI) for inclusion in the annual Uniform Crime Report (UCR). UCR reports are produced for the prior, completed calendar year.

Group A offenses consist of 52 crime types considered to be the most severe by the FBI. These 52 crime types are organized into 24 crime categories, which are as follows (alphabetically): Animal Cruelty, Arson, Assault Offenses, Bribery, Burglary/Breaking & Entering, Counterfeiting/Forgery, Destruction/Damage/Vandalism of Property, Drug/Narcotic Offenses, Embezzlement, Extortion/Blackmail, Fraud Offenses, Gambling Offenses, Homicide Offenses, Human Trafficking, Kidnapping/Abduction, Larceny/Theft Offenses, Motor Vehicle Theft, Pornography/Obscene Material, Prostitution Offenses, Robbery, Sex Offenses, Sex Offenses (Consensual), Stolen Property Offenses, and Weapon Law Violations.

Group B offenses consist of all other offenses. Since Group B offenses are considered more minor in nature, they are only counted in NIBRS if they have resulted in an arrest.

PPD reported numbers for the reporting periods were as follows:

	2017 (6 months)	2018 (preliminary raw data)*
Group A Offenses	1,630	3,148
Group B Offenses	323	1,055

* 2018 data are preliminary estimates, because 4th Quarter 2018 numbers have not been validated by the MSP Crime Reporting Unit.

DIVISIONAL REPORTS

Uniformed Patrol Division—Captain Matthew Kirchner

The Patrol Division is the most visible section of the police department, providing around the clock service to the citizens and visitors to Pittsfield. They are the uniformed officers who provide the first line of defense for the public's safety. Each law enforcement patrol officer works to protect life and property, uphold the civil rights of individuals, preserve public peace, provide citizen assistance, attend community based meetings, enforce criminal and motor vehicle laws, and respond to emergency situations. These officers are dedicated and committed professionals who place their lives and well-being in jeopardy for the citizens of Pittsfield on a daily basis.

The men and women of the Patrol Division are responsible for; enforcing state and municipal laws and regulations designed to protect life and property; maintain order in an assigned sector or beat; patrol the community to preserve the peace and to prevent crime; take criminal reports and interview witnesses and suspects; apprehend fugitives and criminals; collect evidence and give testimony in court; conduct investigations for all misdemeanor and many felony cases; direct traffic, issue traffic citations, investigate accidents, and make arrests; participate in crime prevention, public information, and safety programs.

All of the Patrol Officers have been tasked daily with "Park and Walk" patrols when possible, which consists of parking their marked or unmarked patrol cruiser at random times during their shift and walking a specific area within the city. "Park and Walk" patrols allow the officers to engage with citizens on the street that may not otherwise interact with the officer assigned to their area of the city.

Traffic Unit

The primary duties of traffic enforcement include:

- speeding violations
- crosswalk violations
- accident investigation
- hit and run follow-up investigations
- taxi cab and wrecker inspections
- issuance of road closure and parade permits
- OUI Alcohol/Drug Enforcement

The traffic citation and motor vehicle accidents for the Traffic Enforcement Bureau in the past year show the following results:

	2017 (Final 6 months)	2018
CITATIONS ISSUED	1917	3789
Speeding	596	1234
OUI, Liquor or Drugs	38	68
City Ordinance Violations (85/10)	381	670
Crosswalk Violations	17*	27*

*most of the crosswalk violations are written under 85/10

	2017 (Final 6 months)	2018
MOTOR VEHICLE COLLISIONS	1013	2038
Collisions with Injuries	84	141
Collisions with Fatalities	0	1
Crash Reports	553	1020
Hit & Runs	191	381

Traffic Officer Areas of Responsibility

Officer Silver	Officer McIntyre	Officer Hallas	Sergeant Maddalena
<ul style="list-style-type: none"> • Accident Reconstruction Specialist • Lidar/Radar Instructor • Hearings Officer • ARIDE Certified 	<ul style="list-style-type: none"> • Taxi Commission Member • Accident Reconstruction Specialist • Hearings Officer • Grant Officer 	<ul style="list-style-type: none"> • Hearings Officer • Accident Reconstruction Specialist • Tow Truck Inspector • Child Safety Tech. 	<ul style="list-style-type: none"> • Permit applications • Accident Reconstruction Specialist • ACTAR accredited • ARIDE • Event Data Recorder

K-9 Unit

Three K9 officers are assigned to the Patrol Division (Day shift, Evening Shift and Midnight Shift).

The Pittsfield Police Department's K-9 Unit has existed since 1991. The unit was started with grant funds to purchase, train, and take care of one K-9 dog. The unit is currently handling three K-9 dogs.

Benefits of the K-9 Unit include:

- Because of a superior sense of smell and hearing and potential for controlled aggression, the trained law enforcement K-9 is a valuable supplement to police officer power.
- The K-9 dogs are trained as patrol and narcotics detection dogs.
- The K-9 dogs perform a variety of police duties, including tracking, narcotics searches, and perimeter containment.

K9 Services were requested a total of 100 times in 2018. K9 Deployments are broken down into the following categories.

- 33 Area Searches
- 13 Tracks
- 16 K9 Demo's
- 13 Article Searches
- 10 Narcotic Searches
- 5 Perimeter Containments
- 4 Building Searches
- 6 School Searches

FUN K-9 FACTS:

- The K-9's are German Shepherds.
- Their names are Rango, Niko and Jango and were all born in the Czech Republic.
- Rango's handler is Officer Stephen Haecker.
- Jango's handler is Officer Nicholas Sondrini.



- Niko's handler is Sergeant James Parise.
- Rango, Jango and Niko along with their handlers, train regularly with the Massachusetts Police Dog Working Group.



Motorcycle Unit

Overview

The motorcycle unit actively patrols city, county, and state wide events throughout the year. The new state of the art motorcycles are safer and highly efficient. The LED lighting on the motorcycles has also proven to be safer for the unit as well as the community.

Community Functions

The motorcycle unit participated in the following:

- Pittsfield's 4th of July parade
- Pittsfield's Halloween Parade
- Jimmy's Ride in memory of Jimmy Bernardo
- Berkshire Special Olympics
- Escort for Police Funerals throughout the Northeast
- Escort for Chief of Police Jimmy Fund Runs across the state
- Escort for First Lady into Pittsfield
- Law Enforcement Memorial Services (Boston, Agawam, Springfield, 911)
- Escort Governor through Pittsfield
- Third Thursday Events



Bicycle Patrol

Bike Patrols are an effective policing strategy that allows officers to go into areas where Patrol vehicles are unable to go.

Bicycle patrols have continued during the day shift and the first half of the evening shift. In support of this effort, the department purchased battery assisted bicycles that allow officers to respond to calls faster than most cruiser equipped officers in the downtown area.

Bike Patrols are used for the following details:

- Downtown
- Parades
- Third Thursdays
- Live on the Lake

Field Training and Evaluation Program (FTEP)

The Pittsfield Police Department, in keeping with community expectations for professional police service, established the Field Training and Evaluation Program (FTEP) many years ago. The mission of the FTEP is to prepare Officers in training to perform the essential duties of a police officer and to enhance the professionalism of police service through continuous quality improvement.

The FTEP is part of the recruit selection process. All officers hired by the Pittsfield Police Department must successfully complete the FTEP. Based on the nationally accepted "San Jose Model", the Pittsfield Police Department Field Training and Evaluation Program pairs a probationary officer with a specially selected and trained Field Training Officer (FTO). The FTO provides instruction to the trainee officer in areas such as department policies and procedures, laws of arrest, search and seizure, traffic accident investigation, and much more. There are two major components to the Field Training and Evaluation Program: Standardized Training and Standardized Evaluation. The training provides the learning aspect and the evaluation is the testing portion of the program. The FTO uses a mixture of teaching methods to instruct the trainee officer including read/write/discuss, role play, and demonstration while focusing on the concepts of adult learning. The FTO serves as trainer, evaluator and coach to the trainee officer, performing a daily evaluation that tracks the progress of the training function.

In the second half of 2017 the Pittsfield Police Department had five new officers complete the FTEP. In 2018 the Pittsfield Police Department had four officers complete the FTEP.

Animal Control

Animal Control also falls under the direction of the Patrol Division Commander and is served by Animal Control Officer (ACO) Joseph Chague. ACO Chague works Monday through Friday 0730a-330p to answer the calls for service that are animal related. The department also has a second, part-time evenings, Animal Control Officer Position that is currently vacant.

ACTIVITIES	2017 (Final 6 months)	2018
Dogs Impounded	30	122
Animal Complaints	504	1071
Wildlife Complaints	80	179
Barking Complaints	75	150
Patrol Calls Assisted	24	50
Dog Licenses Sold	234 (\$2,900)	3,444 (\$38,210)
Kennel Licenses Sold	1 (\$150)	5 (\$1050)

Detective Bureau—Captain Mark Trapani

Detective Bureau

The Detective Bureau is comprised of the:

- Drug Unit
- Detective Bureau
- Crime Scene Services Unit

Detective Bureau Composition

The Detective Bureau is comprised of:

- One Captain
- One Lieutenant
- Seven Detectives

Detective Bureau Mission

The Detective Bureau is responsible for the advanced investigation of all:

- Homicides
- Thefts
- Robberies
- Frauds
- Burglaries
- Aggravated assaults
- Sexual assaults

Other such crimes that require extensive investigation.

Drug Unit

Drug Unit Composition

The Drug Unit is comprised of one sergeant and one detective and (up to) four investigators.

Drug Unit Mission

The Drug Unit mission is to arrest drug dealers. Members are tasked with identifying, arresting and assisting in the prosecution of drug violators and violent crimes. Additionally, drug investigators assist with fatal and non-fatal drug overdoses.

Drug Investigations

Drug investigations resulted in the following:

CASES	Final 6 Months of 2017	2018
Drug Cases (Includes Patrol)	55	97
Drug Distribution Cases	17	36
Search Warrants	14	21
Firearms	3	8

These numbers do not include collaboration with the Berkshire County Drug Task Force.

Crime Scene Services Unit

Crime Scene Services Unit Composition

Crime Scene Services is comprised of two crime scene investigators.

Crime Scene Services Mission

Crime Scene services is responsible for processing crime scenes, collecting and preserving evidence, and solving crimes based on evidence obtained. Crime Scene Investigators receive advanced training in photography, latent fingerprint work and issues related to DNA evidence.

Anti-Street Crimes Unit

The “Anti-Crime Unit” operates unmarked cruisers with officers in plain clothes. These officers have been deployed during various hours to impact quality of life issues, gangs and violent crimes, areas of concerns, or other problems as directed by the Division Commanders or the Chief of Police. This unit is staffed by highly motivated patrol officers working in addition to their regular shift assignments. In 2018, the Unit was re-assigned from the Patrol Division to the Detective Bureau in order to provide the Detective Commanders with an additional team of officers to conduct time sensitive follow-ups to major crimes. In addition to their investigative follow ups and numerous search warrants, Anti-Crime continued their high visibility suppression efforts. This small team of officers has been very productive during this reporting period.

	2017 (Final 6 Months)	2018
Arrests	62	227
On Warrants	45	163
Firearms	2	5
Drugs	4	26
Breaking and Entering	1	
Other	10	33
Search Warrants		4

Operational Support Division—Captain Michael Grady

Special Events

Review and sign off on special event permits along with one-day liquor licenses and one day entertainment licenses.

Plan, coordinate and staff special events that occur in the City.

- Third Thursday
- Live on the Lake
- 4th of July Parade and Fireworks
- Crewdson Photo Shoot
- Election Details
- Halloween Parade
- Temescal Wellness Opening (retail marijuana dispensary)
- BMC nurse's strike
- BRTA driver's strike

Special Projects

High Intensity Drug Trafficking Areas (HIDTA's)

Division leaders are working with members of the drug unit, anti-crime unit and the crime analyst on getting Pittsfield and Berkshire County recognized as a High Intensity Drug Trafficking Area.

A HIDTA designation will give Pittsfield and Berkshire County access to resources that we don't currently have.

Money Counter Project

Working with the New England State Police Information Network (NESPIN) the Department has purchased currency counting equipment and software and has developed procedures outlining the handling, documenting, and securing of currency in the custody of the Department.

Special Operations

High-Visibility Patrol Operations and One Team-One Mission Operation

The Pittsfield Police Department, in cooperation with our public safety partners conducted a series of high-visibility patrol operations in response to recent acts of violence within the City, and in anticipation of dangerous driving behaviors during the holiday season. These operations were based on intelligence information provided by the Department's Crime Analyst and on the principles of Data Driven Approaches to Crime and Traffic Safety (DDACTS). The Department's Command Staff and Crime Analyst examined call for service (CFS) data and crime data from across the city for the calendar year to date (2018). This data was compiled according to crime type, crime location, day of week, and hour of day. This data was used to focus our deployment strategies for all enforcement activities. National research into DDACTS and its application has shown that high visibility patrols and enforcement, done when and where the data suggests, contributes to lowering calls for service and crime in a given location.

The dates of the operations were Friday, November 16, Tuesday, November 20, Wednesday, November 28, and Saturday, December 8, 2018.

The first three operations were conducted by Pittsfield Police Uniformed Patrol and the Department's Anti-Crime Unit, assisted by members of the Berkshire County Sheriff's Office and the Massachusetts State Police. The series of operations culminated on Saturday, December 8, 2018 with a One Team-One Mission operation focused on the City's Morningside and Westside neighborhoods.

During this operation, approximately 75 members of the Pittsfield Police Department, Berkshire County Sheriff's Office, Massachusetts State Police, District Court Probation Office, and the Commonwealth's Alcoholic Beverage Control Commission worked cooperatively on a variety of enforcement and public safety strategies. In addition to conducting high visibility traffic enforcement, operation participants attempted to serve numerous arrest warrants, sought out 10 individuals in violation of their Sex Offender Registration status, verified the addresses of numerous other registered sex offenders, conducted probation checks, and conducted inspections of licensed establishments that were the subject of recent capacity and over-serving complaints.

The December 8, 2018 operation led to 14 Arrests, including 2 arrests for Operating Under the Influence of Alcohol, and one out of state Sex Offender Registration violation. Officers also seized approximately 340 grams of cocaine with an estimated street value of \$34,000 and numerous illicit pills. Officers also wrote 171 Uniform Citations for moving violations.

The four operations combined resulted in 32 arrests, 6 Criminal Summonses, 418 Traffic Stops, 14 Criminal Motor Vehicle Summonses, 253 Motor Vehicle Citations and 145 Verbal Warnings.

Berkshire County Special Response Team

Berkshire County SRT is a highly trained, specially equipped unit that is tasked with responding to incidents that exceed the capabilities of standard police resources. Each member is trained in one or more specialties. Members are expected to gain and maintain instructor level certification to assist the Team in maintaining operational proficiency.

Specialization held by team members include:

- Weapons of Mass Destruction
- Firearms Instructor
- Less Lethal Munitions Instructor
- Chemical Munitions Instructor
- Tactical Medic
- Vertical Rope Technician

The SRT is expected to handle tactical situations including:

- riots
- civil disturbances
- high risk search and arrest warrant service
- wanted or escaped prisoners
- barricaded perpetrators
- hostage situations
- high risk tactical searches for armed or dangerous persons

The team serves 14 cities and towns. Cross-training and regional cooperation is ongoing.



Communications, Outreach and Professional Standards (COPS) Bureau— Lieutenant Gary Traversa

Dispatch/Communications Center

The Department's Dispatch Center is staffed with highly trained professionals who both receive incoming phone calls and monitor essential radio frequencies. For residents who contact the Department by phone, Dispatch is the first point of contact with the Department.

Purpose

The Center's purpose is the following:

- Answer 911 emergency calls and dispatch the proper police, fire and/or ambulance response.
- Answer non-emergency phone calls
- Monitor public buildings for fire or burglar alarms.
- Backup PSAP for Dalton, Great Barrington, Sheriffs
- Enter All Burglar Alarm Registrations & Site Files

The Communication Center is comprised of the following:

- Supervisor Colleen Sullivan
- Twelve full time emergency telecommunications operators
- One part time emergency telecommunications operator

EMERGENCY 911 CALLS RECEIVED	
2017 (final 6 months)	2018
10,318	19,929 (voice) 7 (text)

In 2018, a project was initiated in which both frequencies of our main radio system, 3 receiver sites, and all associated wiring and antennas will be replaced. The project is ongoing and expected to be completed in the first half of 2019.

In December of 2018, Dispatch joined the MA 911 Department's Direct Wireless Program in which Phase 2 cellular phone calls to 911 will be directed to Pittsfield Dispatch, rather than having to be transferred from Northampton State Police Dispatch. This will avoid the traditional delay associated with the need to transfer a cell phone call made within our jurisdiction.

Also in December 2018, along with all other Massachusetts Public Safety Answering Points (PSAP), Dispatch began taking Text-to-911 messages.

Community Outreach Efforts and Programs

Community Programs

The Pittsfield Police Department is committed to fighting crime, reducing fear, and improving the quality of life in our neighborhoods. To help with these commitments, the department is instrumental in the following community programs and services:

- Neighborhood Crime Watch
- The Gather-In
- Morningside Pride
- Neighborhood block parties
- After-prom events
- Youth dances
- Coffee With A Cop
- Cones With A Cop

In 2018, under the leadership of Officer Darren Derby, the PPD began a unique partnership with a private community group to form Operation Bridges. Operation Bridges allows our partner organization to accept donations that are then able to fund innovative programs the Department would otherwise not be able to financially support or participate in.

Working in partnership with Operation Bridges, PPD personnel have been able to support our community with a variety of new and innovative programs. Among them are Operation Copsicle, Shop With a Cop, the Pink Patch Project, and our Autism Awareness patches.

Neighborhood Watch

- History** The Neighborhood Crime Watch program is one of Pittsfield's oldest and most successful community programs.
- Purpose** Neighborhood Crime Watch operates on the principle that residents have an interest and investment in protecting their community.

BENEFITS OF NEIGHBORHOOD WATCH

1. Deters criminal activity;
2. Creates a greater sense of security and reduces fear of crime;
3. Builds bonds with neighbors; people look out for one another; it stimulates neighborhood awareness;
4. Reduces the risk of becoming a crime victim; it reduces the physical, financial and psychological costs of crime;
5. Instructs residents on how to observe and report suspicious activities in your community; and
6. Addresses quality of life issues and mutual interests in your community.

GENERAL GUIDELINES

1. Remember, at all times; Watchers are not Police Officers. **DO NOT ATTEMPT TO APPREHEND A CRIMINAL.** Report the suspicious activity or crime-in-progress to the Police Department and let them investigate and/or make the arrest. Stay on the line with the Police while reporting a crime-in-progress and give all information requested by the dispatcher. Use your name and state you are with a Neighborhood Watch.
2. When required, be a willing witness for the police and give a written statement when requested.
3. When possible, make written notes about incidents you are reporting. Keep these notes for future reference.
4. Using the physical description form given to you, immediately record physical characteristics and clothing descriptions of suspects committing a crime. Also indicate the vehicle license number, year, make, model and style; if possible give the direction of travel of suspects fleeing the scene.

Youth Services Bureau

D.A.R.E.

The DARE program is:

- A collaborative effort between the Pittsfield Police Department and the Pittsfield Public and Parochial schools.
- A program that teaches Drug/Gang and violence resistance techniques, decision making and coping skills.

The DARE program began locally in 1987 with Chief Riello (Retired) serving as the first DARE officer.

The goals of the DARE program are:

- To provide accurate information about Alcohol, Drug and Gang Awareness.
- To teach students decision making skills.
- To show students how to resist peer pressure.
- To give students ideas for alternatives to drug use and gang activities.

School Resource Officers

3 full-time and 3 part-time patrol officers are assigned as dedicated School Resource Officers (SRO's) at all of the public Middle and High Schools in the city.

DARE Camp

The summer program is:

- For children entering the sixth grade.
- Run by city police officers and teachers.
- Held at Camp Russell.
- Two sessions each lasting five days.
- Attended by 90 - 100 children per session.
- Team building and leadership training.
- Adventure based.

Police Explorer Post

The Department's Police Explorer Post is a youth and workforce development program, focused on exposing participants to an immersive experience in law enforcement careers. Explorers are youth ages 14- 20 who meet weekly with Post Advisors to conduct training on physical fitness, law, ethics and integrity, and other law enforcement related topics.

In addition to their training, Explorers are allowed to participate in Patrol ride-alongs and supplement the Department's members in staffing large scale special events and fundraisers. The Department currently has 11 active members, representing 4 schools including Pittsfield High School, Taconic High School, BART, and Berkshire Community College.

The Pittsfield Police Explorers are dedicated to their community and giving back. In 2018, the Pittsfield Police Explorers have volunteered for many community events in addition to weekly meetings. These events include:

- Ten X the Fun (outdoor event for children thru the Berkshire United Way) (February 2018)
- D.A.R.E. Summer Camp Mentors (June 2018, July 2018)
- 3rd Thursday (June 2018, July 2018)
- Live on the Lake (June 2018, July 2018)
- Pumpkin Painting with the Police (October 2018)
- Cops on Top (December 2018)

The Explorers also volunteer as role players for Western Massachusetts Police Academies and assist the Alcoholic Beverages Control Commission (ABCC) out of Boston.

Explorer Advisors:

Officer Jessica Godfroy
 Officer Andrew McMahan
 Officer Brenna Dorr
 Officer Sean Klink



Community Police Academy

The Department's Community Police Academy (CPA) was offered again in the winter of 2018. The Community Academy is a training opportunity for residents who live or work in the City of Pittsfield to gain a better understanding of the workings of your Police Department.

Participants are invited to attend a series of 6 weekly classes that are conducted by members of the Department's training staff and specialized units. Participants are exposed to both classroom instruction and practical situation exercises. Over the course of the 6 weeks, participants get an inside look at many of the Department's functional areas.

In 2018, topics included; Recruitment, Training, Department Structure, Law, Policy and Procedure, Patrol Operations, Use of Force and Defensive Tactics, Firearms, K-9, Animal Control, Criminal Investigations, SRT, Crime Scene Services, and the Drug Unit.

Training—Officer Nicole Gaynor

The Pittsfield Police Department maintains our own, internal training function within the Professional Standards Unit. Training is responsible for conducting all required and requested in-service training, as well as tracking and documenting all specialized training attended by members of the Department with other agencies or vendors.

The Department's in-service topics conducted in the final 6 months of 2017 included; Procedural Justice, Violent Extremism Awareness, Law Enforcement Response to Domestic Violence and Sexual Assault, and a variety of firearms topics.

In-service topics covered in 2018 included; Stress Stigma and Survival, Defensive Tactics (OC and baton), PR-24, Less-Lethal platforms, CPR/1st Responder, TASER, Pepperball, firearms platforms, defensive tactics, and Integrating Communication, Assessment, and Tactics (ICAT).

In addition to the above topics, during this reporting period, Department personnel attended a variety of specialized training, including; Advanced Roadside Impairment Enforcement (ARIDE), Leadership Development, FSRI Realistic De-escalation, FSRI Force Analyst Certification, Shotspotter program management, Field Training Officer Certification, and Media Relations for Public Safety Personnel.

Policy Development

In 2018, the Department began our planned transition to a new system and vendor to provide our model policies. Historically, PPD relied on the Municipal Police Institute to provide us with model policies, which we then modified and adapted, prior to issuing them to our personnel for inclusion in our Policy and Procedure Manual.

As part of the planned transition, Department leaders have been reviewing and modifying model policies from a new vendor, Lexipol, in preparation for a seamless switch. In late 2018, the Department began issuing policies in the new format and preparing the new web-based policy module. The new module will include both the Policy and Procedure Manual and the Rules and Regulations Manual. Department personnel will receive daily training bulletins on policy, as well as periodic knowledge checks for accountability. Department personnel will be

able to access the policy module from any device with an internet connection, including Department smartphones.

Professional Standards/Internal Affairs

The Pittsfield Police Department's Internal Affairs process is overseen by the Chief of Police, with the assistance of the Department's Internal Affairs Coordinator. Investigations are conducted by specially trained members of the Department's Command and Supervisory staff, under the supervision of the Coordinator and Chief.

The objectives of an Internal Affairs Investigation are:

- Protection of the public;
- Protection of the employee;
- Protection of the Department;
- Removal of unfit personnel; and
- Correction of procedural training problems.

Under the Department's current Internal Affairs Policy (Policy and Procedure 4.01: Internal Affairs) all complaints received are investigated to determine whether or not the complaint is valid and to take appropriate corrective action if the complaint is valid.

In the final 6 months of 2017, the Department received and investigated 6 valid complaints against Department personnel. Of the 6 cases opened, 3 were Filed due to lack of cooperation or information, 2 resulted in a finding of Exonerated, and 1 case remains in Suspended status due to lack of access to a key witness.

In 2018 the Department received and investigated 15 valid complaints against Department personnel. Of the 15 complaints received, 6 were referred back to field level supervisors for supervisory investigation and disposition, 2 were withdrawn at the request of the complainant, 1 was Filed due to lack of cooperation or information from the complainant, 3 resulted in a finding of Exonerated, 1 resulted in a finding of Unfounded, 1 resulted in a finding of Sustained, and 1 remains open, pending the receipt of additional information from an outside agency.

- FILED: The complaint has been closed and placed on file due to a lack of cooperation, or lack of information provided by the complainant.
- NOT SUSTAINED: There was inadequate or insufficient evidence to either prove or disprove the complaint.
- UNFOUNDED: The allegations were baseless and without foundation.
- EXONERATED: The complaint was unjustified or unwarranted as the actions of the accused department employee were in compliance with law or in accordance with department policy and procedure.
- SUSTAINED: The complaint was valid and supported by sufficient evidence.

Administrative Services Division—Director Julie Davis

Finance and Administration

This is a new division within the Department. The Administration and Finance Manager, serves as a member of the Department's Command Staff. Effective July 2018, this position replaced the sworn position of Administrative Services Commander. Reporting directly to the Chief of Police, the Administration and Finance Manager oversee all non-operational administrative, financial, and personnel matters, including Payroll, Accounts Receivable, Accounts Payable, Budget Planning, Personnel Documentation, Procurement and Purchasing, Records, and Firearms Administration.

The Manager supervises the Department's Administrative Assistant, Records Clerk, and Firearms Administrator. Additionally, the Manager liaises with the Department's Grant Manager (Executive Assistant to the Chief) to oversee the financial portions of the Department's grants.

Records Bureau

The Department's Records Clerk within the Records Bureau serves as the Department's Records Access Control Officer. Working as the Chief's designee, the Records Clerk processes all Public Records Requests that do not involve personnel records.

In addition to typical requests received from private citizens, Records also handles all of the daily requests for Department records that are received from other City Departments, state agencies, court investigators, media outlets, insurance companies, and other organizations.

Firearms Licensing

Chief Wynn serves as the local Licensing Authority for Firearms Identification Cards (FIDs) and Licenses to Carry (LTCs) under the Commonwealth's firearms licensing laws. The Department's Firearms Administrator manages the licensing program on the Chief's behalf.

While detailed information regarding the licensing process and licenses is held in strict confidence, it should be known that the Department process and issues several hundred licenses per year.

Information and Technology Services

The Pittsfield Police Department has a dedicated Information and Technology Services Technician attached to the Department, with a full-time focus on public safety. While City Information Services supports all City technology and communication, our in-house technician focuses nearly exclusively on Police, Fire, and Communications tech resources.

IT supports all headquarters infrastructure and software, plus all off-site locations and mobile devices that are in our vehicles and carried by our personnel.

EXTRA-DIVISIONAL ACTIVITIES

Honor Guard

The Honor Guard is comprised of several active and retired Officers. Honor Guard members are tasked with marching in parades that commemorate Fourth of July and Veteran's Day. In addition, Honor Guard members attend funerals of fallen officers who were retired and/or active both for the Pittsfield Police Department and departments outside the area. Honor Guard also attend special events such as department promotional ceremonies, both the annual Western Massachusetts Police Memorial Ceremony and Pittsfield Police Memorial Ceremony, or local public events where they might be asked to be in attendance.



Grant Funding and Programs

With state and federal grants awarded, the department is able to run many programs that reduce the fear of crime and improve the quality of life for residents and visitors of our City.

The Executive Assistant to the Chief, Margaret Gregory-Bilotta, is the Departments Grant Administrator. Margaret researches, writes and administers all of the Police Department Grants.

Grants	2017		2018	
	MASS DOT Ped/Bike Safety	31,900.00	DJEA CJSI	35,000.00
	BYRNE JAG Local	14,772.00	Pittsfield Summer Day Program Grant	11,000.00
	Child Passenger Safety Equipment Grant	2000.00	Child Passenger Safety Equipment Grant	2000.00

	VAWA STOP Grant	44,282.48	VAWA STOP Grant	49,500.00
	Traffic Enforcement Grant	9,000.00	Traffic Enforcement Grant	9,000.00
	State Ped/Bike Safety Grant	5,880.00	State Ped/Bike Safety Grant	5,625.00
	State 911 Training & EMD Grant	32,000.00	State 911 Training & EMD Grant	149,190.00
	State 911 Training & EMD Grant	149,190.00	State 911 Training & EMD Grant	27,738.00
	Safe & Secure Youth Initiative Grant	350,000.00	Safe & Secure Youth Initiative Grant	400,000.00
	Shannon Grant	73,297.29	Shannon Grant	70,697.56

Technology Improvements and Upgrades

In 2017 the Department upgraded all of the on premise servers. In late 2017 we completed our network migration with City Hall, bringing all of City Hall and Public Safety under one network.

In 2018, we made a switch to our Mobile Data Terminals in our front line cruisers. This switch saved the city roughly \$12,000, and made it so the cruisers could be put into service immediately upon delivery. We also replaced one-third of the PC's throughout the station, and added new Surface tablets for the Command Staff.

Fleet Maintenance Program

The Pittsfield Police Department Fleet Maintenance program consists of one full-time in-house mechanic who works daily to keep our fleet up and running safely and efficiently. The Pittsfield Police Department fleet vehicles assigned to the Patrol Division run 24 hours a day and require a strict maintenance schedule to ensure their operating at their best each day. Based on this 24 hour per day operation these vehicles typically see an average of 40-50k miles per year and typically stay as a "front line car" for approximately 2 - 2.5 years before needing replacement.

During the second half of 2017 the Pittsfield Police Department replaced three of our fully marked 2009 & 2010 Ford Crown Victoria patrol cruisers with four new fully marked 2017 Ford Interceptor Utility SUV patrol cruisers(three for Patrol and one assigned to Patrol officers specifically assigned to the Berkshire County SRT), added an unmarked 2017 Ford Interceptor SUV for the Detective Bureau and replaced our 2005 Chevrolet Silverado pickup truck with a new 2017 Ford F-250 support services truck.

In 2018 we replaced three of our fully marked 2010 Ford Crown Victoria patrol cruisers with three new 2018 Ford Interceptor SUV patrol cruisers, we replaced one of our Traffic Division 2009 Ford Crown Victoria patrol cruisers with a new 2018 Ford Interceptor SUV patrol cruiser, The Patrol Shift Commander's 2013 Ford Interceptor Utility SUV was replaced with a 2018 Ford Interceptor Utility SUV and the Uniform Patrol Commander's 2010 Ford Crown Victoria patrol cruiser was replaced with a 2018 Ford Interceptor Utility SUV.



DEPARTMENT INITIATIVES

Language Incentive Program

For the past several years, PPD has recognized our personnel who demonstrate proficiency in a language, other than English, with a financial incentive. When originally implemented the program only recognized officers who could demonstrate proficiency in speaking Spanish.

During contract negotiations in 2018, the program was expanded to recognize officers who demonstrate proficiency in Portuguese, French, Russian, or American Sign Language (ASL).

Currently, 37 sworn members of the Department qualify for the Language Incentive Program, with 32 demonstrating proficiency in Spanish and 5 demonstrating proficiency in ASL.

Media Relations Improvements

In late 2018, 3 members of the Department's Command Staff participated in a Media Relations for Public Safety training. Based on the recommendations of the instructors, PPD updated internal directives, including our Media Relations Policy and General Orders explaining members' responsibilities when interacting with the media. We implemented several internal improvements, including utilizing new social media channels and investing in equipment to enhance our media presence.

Less-Lethal Equipment Enhancements

Throughout 2018, PPD continued to increase availability and access to less-lethal equipment by our frontline personnel. The most significant enhancement was the continued expansion of the Department's TASER program.

Over the course of 2018, we both upgraded the primary model of TASER in use by the Department and increased the number of units available to units in the field. As a result of the transition, we increased the number of TASERs available in the field from 21 to over 40. As a result of this expansion, nearly every frontline officer who is currently qualified is issued a TASER for use when they are on duty. Plainclothes personnel have access to additional units for when their operations may require the use of a TASER.

In addition to the expansion of our TASER program, 2018 saw the Department's less-lethal Pepperball launchers brought back on line after a period of deferred maintenance. Additionally, all operational personnel were trained on the use of the Department's less-lethal shotgun platforms. Supervisors, SRT members and Firearms Instructors were qualified on and certified to use these platforms. Additional personnel will be certified in future training cycles.

Veteran Recognition Service Pins

In late 2018, PPD adopted an idea from the Tampa (FL) Police Department. The Department has obtained and authorized branch of service recognition pins to be worn by our members who are veterans or active duty members of the Armed Services.

The reasons behind the program are two-fold. First, to recognize our Department members and express our appreciation for their service to our country. Secondly, to identify our members to residents who may be returning veterans or active duty service members and establish a point of commonality to open up communication and dialogue.

Currently, 19 members of the Department are authorized to wear service recognition pins, representing all 5 branches of service.



PPD Continuum of Care Options for Department Personnel

In 2018, the Department undertook an internal review and inventory of those programs and services available to Department personnel for their own self-care and resiliency concerns. The inventory identified and described 10 internally available programs or services for Department personnel to access or be referred to. The list includes; Employee Assistance Program, Peer Counseling, Mental Health First Aid, Mediation, Chaplaincy Program, Mental Health Co-responders, Law Enforcement Suicide Prevention, Critical Incident Stress Management, Psychological Service Providers, and In-patient treatment options.

PPD Leadership Development Academy

In 2018, PPD initiated the City's first Leadership Development Academy. This cadre based program was originally envisioned for department personnel who wanted to prepare for additional supervisory responsibility. When actually implemented, the cadre consisted of 13 City employees, representing PPD, the Fire Department and 5 other City Departments. During the program, the participants completed a real-world revenue reclamation program focusing on burglar alarm registration and billing.

CONTACT US

WHAT THE POLICE NEED TO KNOW

1. WHAT happened? (What did he/she do?)
2. WHERE? (Give exact location of the event)
3. WHO? (Name and/or descriptions of persons involved)
4. WHEN? (When did it happen?)
5. WHY? (Was there an argument? Was house vacant? Etc.)
6. HOW? (How many people were involved? Were they armed?)

Department or Unit	Number
EMERGENCY	911
Non-Emergency Business (Directory)	413-448-9700
Chief's Office	413-448-9717
Animal Control	413-448-9750
Records Bureau	413-448-9711
Desk Sergeant	413-448-9723
Detective Bureau	413-448-9705



www.pittsfieldpd.org

The department's website www.pittsfieldpd.org has information about the department and links to other government and police sites. The features of the website include the following:

- Downloadable Forms
- Downloadable Applications
- Neighborhood Watch Information
- Online Crime Reports and Text-to-Tip links
- Event Calendar
- Media Log
- Department Policies
- Online Crime Map
- Department Contact Information
- Frequently Asked Questions
- Access to other Police Departments and government agencies

The screenshot shows the Pittsfield Police Department website. At the top, there is a navigation menu with links: HOME, NEWS, ABOUT, POLICIES, FORMS, DIVISIONS, CALENDAR, FIGHT CRIME, FAQ, LINKS, RESOURCES. Below the navigation is the department's logo and name: Pittsfield Police Department. The main content area features a large "CODE RED" banner with the tagline "Keeping citizens informed." and a link to "Sign up for CodeRED® Alert Notifications." Below this, there is a detailed description of the CODE RED service, explaining that it is a new rapid emergency notification service that uses a one-of-a-kind Internet mapping capability for geographic targeting of calls. It also mentions that the service can be used in case of fires, chemical spills, evacuations, lock downs, downed power lines, lost individuals, natural disasters, abductions, water system problems, bomb threats, or other emergencies. At the bottom of the screenshot, there is a section for "Records Bureau Office Hours" and a link to the "Online Crime Map".

IN MEMORIAM

In the history of the Pittsfield Police Department, 3 members of the Department, 1 County Sheriff, and 1 Federal Officer have made the ultimate sacrifice during the performance of their duties and serving the City of Pittsfield. Each spring, during National Police Week, the Pittsfield takes time to remember and honor our Fallen comrades. PPD's Fallen are:

Captain Michael Leonard	End of Watch, June 1, 1898
Jailer James Fuller	End of Watch, July 16, 1901
Operative William Craig	End of Watch, September 3, 1902
Officer Leo Sullivan	End of Watch, June 18, 1956
Officer Timothy Shepard	End of Watch, November 2, 1988

*A Hero remembered is not forgotten.
Rest easy officers. We have the watch.*



These officers' names have been inscribed on the following memorials:

- Pittsfield Police Department
- Western Massachusetts Police Academy in Agawam
- National Law Enforcement Memorial in Washington D.C.
- Massachusetts Law Enforcement Memorial, Boston