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Reporting Period: January 2019 to December 2019
Annual Report Overview
Welcome to the Pittsfield Police Department’s 2019 Annual Report. This document represents the first, official, one-year annual report since we made changes to both the reporting period and report format in 2019. This report covers the Department’s activities in calendar year 2019.

Our goal with this new format remains to provide you, as a Pittsfield resident, with an accurate and transparent accounting of our operations and activities during the reporting period.

As you read the report, you will see that the Pittsfield Police Department (PPD) continues in our efforts to be the most progressive, pro-active, and professional police agency that we can be for the residents of our City. PPD embraces not only the philosophy, but the practice of community policing, by continuing to partner with residents, businesses, other City departments and our state and federal counterparts to address not only crime, but neighborhood quality of life issues. As an agency, we believe that the best way that we can accomplish our goals of preservation of life, crime prevention, problem solving, arrest and prosecution is to work together with all of our residents to improve the quality of life, here in Pittsfield. We continue to work aggressively to identify new technologies, new equipment, new programs and new opportunities for collaboration, in order to positively affect the quality of life here in the City of Pittsfield.

Neighborhood safety and security is everyone’s business, but as the professionals entrusted with ensuring it, the men and women of the Pittsfield Police Department appreciate your continued cooperation and support.

“We continue to work aggressively to identify new technologies, new equipment, new programs and new opportunities for collaboration, in order to positively affect the quality of life here in the City of Pittsfield.”

Michael J. Wynn
Chief of Police
February 2020
WHAT WE’VE BEEN UP TO

2019 remained both busy, and a time of significant change for the Pittsfield Police Department. We continued to add personnel throughout our Divisions, particularly in Patrol and Communications. Unfortunately, staff departures placed us in a difficult personnel situation, despite our hiring efforts. We carried out a major upgrade to our communications infrastructure, including relocating towers and antennas, and upgrading the hardware in our Dispatch Center. We continued to work on transitioning our Policy and Procedure Manual to our new model. The Department was instrumental in providing staff support and training to the City’s new Police Advisory and Review Board. We continued to expand our Community Engagement and Outreach efforts, and branched into new media, creating a weekly PPD radio show with our local community radio station.

As 2019 drew to a close, we bid farewell to K-9 Officer Niko. Niko had served the Department alongside his handler, Sergeant James Parise, since 2015.
MISSION STATEMENT

The mission of the Pittsfield Police Department is to work in partnership with the community, to protect life and property, and enhance the quality of life in our city.

VISION STATEMENT

The Pittsfield Police Department will be a professional, community oriented police organization, providing quality service and performing in an effective, efficient and courteous manner.

VALUE STATEMENT

The Pittsfield Police Department professionals will maintain high ethical standards by conducting themselves with Integrity, Sensitivity, and Accountability.

Professionalism
A professional department that breeds professional people.
A clear understanding of roles.
Pride in your appearance, attitude and actions.

Ethical
Appropriate behavior of all personnel from the top down. Leadership by example.

Integrity
Honesty, Loyalty, and Commitment to Excellence.

Sensitivity
Value of all life. Rendering services with Courtesy, Dignity, and Respect.

Accountability
Being responsible for oneself, being held accountable to the public and the department for one’s actions.

COMMUNITY POLICING PHILOSOPHY

The Pittsfield Police Department believes that community policing is the most effective way to preserve, restore and protect quality of life and reduce fear of crime. To this end, the Pittsfield Police Department is dedicated and committed to both maintaining traditional, reactive police tactics and developing innovative, proactive techniques and programs.
DEPARTMENT STRUCTURE

In early 2018, the Department finalized a major organizational restructuring. As a result, the Department is now composed of 4 major functional areas. Those areas are the Uniformed Patrol Division, the Detective (Investigative) Bureau, the Operational Support Division, and the Administrative Services Division. This is the structure the Department operated under throughout 2019.

Office of the Chief of Police
Chief Michael (Mike) Wynn serves as the Commanding Officer of the entire PPD. In this capacity Chief Wynn has overall responsibility for the actions, conduct and welfare of all members of the Department, Sworn and Non-Sworn. The Chief issues Department Orders and Directives regarding daily operations, and issues Policies and Procedures to provide general guidance to our personnel. Specifically, Chief Wynn directly supervises the Department’s 4 Division and Bureau Commanders. Additionally, the Chief has responsibility in all instances that require the investigation of Department Personnel.

Chief Wynn is supported in his office by the Administrative Assistant to the Chief and 5 core members of the Administrative Services Division.

Uniformed Patrol Division
The Uniformed Patrol Division (Patrol) represents both the largest and most visible operational division within the Department. Patrol is the function of the Department that most people think of when the talk about “the police.” Patrol consists of most of the uniformed elements of the PPD. In addition to front line patrol units that are shift and geographically organized, Patrol also includes special functional areas, including: Traffic/Accident Investigation, K-9, Crime Prevention, Safety Officer, Bicycle Patrol, Motorcycle Unit, Marine Patrol and Animal Control.

Patrol is both the heart and backbone of the Department, and is often the first point of contact that a resident has with PPD.

Detective (Investigative) Bureau
The Detective Bureau is comprised by the 3 major investigative units within the Department. While not as large as Patrol, the Detective Bureau is staffed by some of the most highly trained members of the Department. The Detective Bureau is tasked with investigating all major crimes that occur within the City and supporting Patrol by following up on reported crime that Patrol does not have the time or resources to pursue. The Detective Bureau, or DB as it is sometimes called, consists of the Day and Night Detectives, the Drug Unit, and the Crime Scene Services unit.

Crimes investigated by the Detective Bureau include, but are not limited to Homicide, Rape and Sexual Assault, Robberies, Home Invasions, Arsons, and large scale financial crimes.

Operational Support Division
The Operational Support Division (OSD) is the Department’s newest and smallest division. OSD was created in May of 2018, by transferring a Police Captain out of the Administrative Services Division and placing the Captain in charge of the newly formed OSD. Operational Support has been tasked with providing law enforcement support to the Department’s other 2 operational divisions, which is outside of their normal task set.
Operational Support was created to focus on 4 main operational areas: Special Operations (including SRT/SWAT), Special Events, Special Projects, and operational oversight of the Communications, Outreach and Professional Standards Bureau (COPS).

The COPS Bureau consists of the Department's Dispatch Center, Community Outreach and Engagement, Youth Services Bureau, Public Information, Professional Standards and Training, and Internal Affairs.

**Administrative Services Division**

The Administrative Services Division (ASD) is the only division within the Department that is staffed entirely with Non-sworn, civilian personnel. With the creation of OSD in 2018 a staff position, within Administrative Services, was reclassified, elevating the Department's Office Manager to the position of Police Director of Administration and Finance. ASD reports directly to the Chief of Police. The Administrative Services Division consists of the Director of Administration and Finance, the Chief's Administrative Assistant, the Department's Administrative Assistant, the Records Clerk, the Firearms Administrator, the Building Custodian and the Mechanic. ASD is sometime supplemented by outside contractors.

The Administrative Services Division is responsible for all of the non-operational, administrative functions that support the Department's operational divisions. These functions include: Budget, Payroll, Accounts Payable, Accounts Receivable, Procurement and Purchasing, Records, Grant Management, Personnel Management, Inventory, Injured on Duty and Workmen's Comp, and Special Programs.
STAFFING

For Calendar Year 2019, PPD’s authorized, budgeted strength was 99 sworn officers. Sworn refers to the number of personnel within the Department who have completed the legally required basic police officer training and have peace officer status within the Commonwealth of Massachusetts. In addition to our sworn personnel, the Department employs a number of Non-sworn personnel in a variety of capacities. This includes civilian support staff, Emergency Telecommunications Operators, and Student Police Officers, who have not yet completed their training.

At the conclusion of 2019, the Department was staffed with 88 Sworn Officers.

In addition to the 88 Sworn Officers, we had 1 additional officer with Student Officer status, 5 candidates in pre-Academy status and an open hiring requisition with Civil Service for 12 additional officers. The department also employed 23 full-time Non-sworn employees.
Chief of Police
Chief Michael J. Wynn

Captains
Captain Mark Trapani, Detective Bureau Commander
Captain Matthew Kirchner, Uniformed Patrol Commander
Captain Michael Grady, Operational Support Commander

Lieutenants
Lt. Thomas Dawley 8 a.m. – 4 p.m. -Patrol Division
Lt. Jeffrey Bradford 4 p.m. – Midnight -Patrol Division
Lt. Glen Decker Midnight – 8 a.m. -Patrol Division
Lt. John Soules Day Shift Detective Bureau
Lt. Michael Maddalena Night Shift Detective Bureau
Lt. Gary Traversa Community Outreach/Professional Standards Bureau

Sergeants
Sgt. Gary Belknap
Sgt. Nicholas DeSantis
Sgt. Gary Herland
Sgt. Matthew Hill
Sgt. Marc Maddalena, Traffic Unit
Sgt. John Mazzeo
Sgt. John P. Murphy III
Sgt. James Parise, K-9
Sgt. James Roccabruna
Sgt. Marc Strout – Drug Unit
Sgt. Ryan Williams

Detective Bureau
Jeffrey Arena
Diane Bassett
John Bassi, CSS
Kim Bertelli
Glenn Civello, Drug Unit
William King, CSS
Timothy Koenig
Michael Murphy
Tyrone Price, Drug Unit
Andrew Couture, Drug Unit
Ignacio Matos
James Losaw

School Resource Officers
Jessica Godfroy
John Gray
David Orsi
Martin Streit
Andrew McMahon

Reporting Period: January 2019 to December 2019
<table>
<thead>
<tr>
<th>SQUAD A-0800-1600</th>
<th>SQUAD B-1600-0000</th>
<th>SQUAD C-0000-0800</th>
</tr>
</thead>
<tbody>
<tr>
<td>Darren Derby</td>
<td>Richard Saldo</td>
<td>Steve Hunt</td>
</tr>
<tr>
<td>Kipp Steinman</td>
<td>James McIntyre</td>
<td>Michael Ortega</td>
</tr>
<tr>
<td>Martin Streit</td>
<td>Matthew Ortega</td>
<td>Dave Kirchner</td>
</tr>
<tr>
<td>Andrew McMahon</td>
<td>Christopher Arena</td>
<td>Aaron Garner</td>
</tr>
<tr>
<td>Brett Henault</td>
<td>Neil Goodrich</td>
<td>Randy Wendling</td>
</tr>
<tr>
<td>Brandon Gallagher</td>
<td>Matthew Killeen</td>
<td>Dave Potash</td>
</tr>
<tr>
<td>Brenna Dorr</td>
<td>Michael Silver</td>
<td>Steven Haecker-K9</td>
</tr>
<tr>
<td>Brian Better</td>
<td>Jacob Barbour</td>
<td>Michael Schilling</td>
</tr>
<tr>
<td>John Virgilio</td>
<td>Thomas Bowler</td>
<td>Dave Granger Jr.</td>
</tr>
<tr>
<td>Hunter O’Neill</td>
<td>Cody Civello</td>
<td>Olivia Daly</td>
</tr>
<tr>
<td>Shaun Reagan</td>
<td>Ed Pezze</td>
<td>Izinna Lytle</td>
</tr>
<tr>
<td>Nicholas Sondrini-K9</td>
<td>Anthony Lizotte</td>
<td>Michael Lupisella</td>
</tr>
<tr>
<td>Alex Sawicki</td>
<td>Brennon Stockton</td>
<td>James Sena</td>
</tr>
<tr>
<td>Shaun Gariepy</td>
<td>Anthony Dayton</td>
<td>Christopher Coffey</td>
</tr>
<tr>
<td>David Hallas</td>
<td>Cheryl Callahan</td>
<td></td>
</tr>
<tr>
<td>Nicholas Cabral</td>
<td>Jeff Slater- K9</td>
<td></td>
</tr>
<tr>
<td>Lucia Cabral</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Traffic Investigation Unit
Sgt. Marc Maddalena, Officer Dave Hallas, Officer Michael Silver, Officer Brandon Gallagher

Training Unit
Officer Nicole Gaynor

Emergency Telecommunications Dispatchers
Henry Cadorette
Jennifer Carr
Peter Croce
Sharrod Davis
Michael Doyle
Thomas Hickey- Asst. Dispatch Supervisor
Charles Lubold
Kyle Nutting
John Pansecchi
Anthony Piscioneri
Colleen Sullivan- Dispatch Supervisor
Michael Sullivan

Animal Control Officer
Joseph Chague- Full Time
Jack Strack- Part Time
### Support Staff

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executive Assistant to the Chief /</td>
<td>Margaret A. Gregory-Bilotta</td>
</tr>
<tr>
<td>Grant Manager/ Administrator</td>
<td></td>
</tr>
<tr>
<td>Information Specialist</td>
<td>Gary Munn</td>
</tr>
<tr>
<td>Crime Analyst</td>
<td>Amanda Steben</td>
</tr>
<tr>
<td>Finance &amp; Administration Manager</td>
<td>Julie Hamilton-Davis</td>
</tr>
<tr>
<td>Personnel Administrative Assistant</td>
<td>Sheila Eberth</td>
</tr>
<tr>
<td>Records/ Traffic Clerk</td>
<td>Kerrie Striebel</td>
</tr>
<tr>
<td>FID/LTC Clerk</td>
<td>Sue Wheeler</td>
</tr>
<tr>
<td>Mechanic</td>
<td>Kevin Rivers</td>
</tr>
<tr>
<td>Custodian</td>
<td>Mark Markham</td>
</tr>
</tbody>
</table>

#### Promotions, Transfers, Retirements, and Resignations

**The following promotions occurred in 2019:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Darren Derby</td>
<td>Safety Officer</td>
<td>March 31, 2019</td>
</tr>
<tr>
<td>Jeffrey Slater</td>
<td>K-9</td>
<td>March 31, 2019</td>
</tr>
<tr>
<td>John P. Murphy III</td>
<td>Sergeant</td>
<td>April 14, 2019</td>
</tr>
<tr>
<td>John Mazzeo</td>
<td>Sergeant</td>
<td>April 14, 2019</td>
</tr>
<tr>
<td>Cheryl Callahan</td>
<td>Temporary Sergeant</td>
<td>April 14, 2019</td>
</tr>
<tr>
<td>David Kirchner</td>
<td>Temporary Sergeant</td>
<td>April 14, 2019</td>
</tr>
</tbody>
</table>

**The following retirements occurred in 2019:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michael Ortega</td>
<td>January 25, 2019</td>
</tr>
<tr>
<td>James McIntyre</td>
<td>July 6, 2019</td>
</tr>
<tr>
<td>Richard Casucci</td>
<td>August 8, 2019</td>
</tr>
<tr>
<td>John Tobin</td>
<td>August 25, 2019</td>
</tr>
</tbody>
</table>

**The following resignations occurred in 2019:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Granger Jr</td>
<td>January 20, 2019</td>
</tr>
<tr>
<td>Dale Eason</td>
<td>March 18, 2019</td>
</tr>
<tr>
<td>Lucia Cabral</td>
<td>August 14, 2019</td>
</tr>
<tr>
<td>David Orsi</td>
<td>September 2, 2019</td>
</tr>
<tr>
<td>Jesse Shulman</td>
<td>November 9, 2019</td>
</tr>
<tr>
<td>Michael Lupisella</td>
<td>November 14, 2019</td>
</tr>
<tr>
<td>Martin Streit</td>
<td>December 26, 2019</td>
</tr>
</tbody>
</table>

**The following separations occurred in 2019:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nicholas Cabral</td>
<td>May 20, 2019</td>
</tr>
</tbody>
</table>
CALLS FOR SERVICE

The Pittsfield Police Department Communication Center logged 49,624 calls for service in 2019. Total calls for service received by the Dispatch Center include calls requesting Police, Fire, and Emergency Medical Services.

Of the logged calls for service, Police calls were distributed as follows:

<table>
<thead>
<tr>
<th>Jan 1 - Dec 31</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Shift</td>
<td>21,536</td>
</tr>
<tr>
<td>Evening Shift</td>
<td>19,580</td>
</tr>
<tr>
<td>Midnight Shift</td>
<td>7,869</td>
</tr>
</tbody>
</table>

Crime Statistics

The Pittsfield Police Department participates in the National Incident Based Reporting System (NIBRS). As a NIBRS reporting community, the PPD Intelligence Unit provides periodic statistics to the Massachusetts State Police Crime Reporting Unit (CRU). Once CRU checks our submitted data for reporting compliance with the national system, CRU forwards the information to the Federal Bureau of Investigation (FBI) for inclusion in the annual Uniform Crime Report (UCR). UCR reports are produced for the prior, completed calendar year.

Group A offenses consist of 52 crime types considered to be the most severe by the FBI. These 52 crime types are organized into 24 crime categories, which are as follows (alphabetically): Animal Cruelty, Arson, Assault Offenses, Bribery, Burglary/Breaking & Entering, Counterfeiting/Forgery, Destruction/Damage/Vandalism of Property, Drug/Narcotic Offenses, Embezzlement, Extortion/Blackmail, Fraud Offenses, Gambling Offenses, Homicide Offenses, Human Trafficking, Kidnapping/Abduction, Larceny/Theft Offenses, Motor Vehicle Theft, Pornography/Obscene Material, Prostitution Offenses, Robbery, Sex Offenses, Sex Offenses (Consensual), Stolen Property Offenses, and Weapon Law Violations.

Group B offenses consist of all other offenses. Since Group B offenses are considered more minor in nature, they are only counted in NIBRS if they have resulted in an arrest.

PPD reported numbers for the reporting periods were as follows:

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group A Offenses</td>
<td>3,036</td>
</tr>
<tr>
<td>Group B Offenses</td>
<td>1,199</td>
</tr>
</tbody>
</table>

* Data consists of preliminary estimates, because 4th Quarter 2019 numbers have not been validated by the MSP Crime Reporting Unit.
DIVISIONAL REPORTS

Uniformed Patrol Division—Captain Matthew Kirchner

The Patrol Division is the most visible section of the police department, providing around the clock service to the citizens and visitors to Pittsfield. They are the uniformed officers who provide the first line of defense for the public's safety. Each law enforcement patrol officer works to protect life and property, uphold the civil rights of individuals, preserve public peace, provide citizen assistance, attend community-based meetings, enforce criminal and motor vehicle laws, and respond to emergency situations. These officers are dedicated and committed professionals who place their lives and well-being in jeopardy for the citizens of Pittsfield on a daily basis.

The men and women of the Patrol Division are responsible for; enforcing state and municipal laws and regulations designed to protect life and property; maintain order in an assigned sector or beat; patrol the community to preserve the peace and to prevent crime; take criminal reports and interview witnesses and suspects; apprehend fugitives and criminals; collect evidence and give testimony in court; conduct investigations for all misdemeanor and many felony cases; direct traffic, issue traffic citations, investigate accidents, and make arrests; participate in crime prevention, public information, and safety programs.

All of the Patrol Officers have been tasked daily with “Park and Walk” patrols when possible, which consists of parking their marked or unmarked patrol cruiser at random times during their shift and walking a specific area within the city. “Park and Walk” patrols allow the officers to engage with citizens on the street that may not otherwise interact with the officer assigned to their area of the city.

Traffic Unit

The primary duties of traffic enforcement include:

- speeding violations
- crosswalk violations
- accident investigation
- hit and run follow-up investigations
- taxi cab and wrecker inspections
- issuance of road closure and parade permits
- OUI Alcohol/Drug Enforcement
The traffic citation and motor vehicle accidents for the Traffic Enforcement Bureau in the past year show the following results:

<table>
<thead>
<tr>
<th>CITATIONS ISSUED</th>
<th>2019 1 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speeding</td>
<td>1118</td>
</tr>
<tr>
<td>OUI, Liquor or Drugs</td>
<td>65</td>
</tr>
<tr>
<td>City Ordinance Violations (85/10)</td>
<td>643</td>
</tr>
<tr>
<td>Crosswalk Violations</td>
<td>66</td>
</tr>
</tbody>
</table>

*most of the crosswalk violations are written under 85/10

<table>
<thead>
<tr>
<th>2019 1 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor Vehicle Crashes</td>
</tr>
<tr>
<td>With Injury</td>
</tr>
<tr>
<td>Fatals</td>
</tr>
<tr>
<td>Crash Reports</td>
</tr>
<tr>
<td>Hit and Runs</td>
</tr>
</tbody>
</table>

Traffic Officer Areas of Responsibility

<table>
<thead>
<tr>
<th>Officer Silver</th>
<th>Officer Gallagher</th>
<th>Officer Hallas</th>
<th>Sergeant Maddalena</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Accident Reconstruction Specialist</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lidar/Radar Instructor</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>• Hearings Officer</td>
<td></td>
<td></td>
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<tr>
<td>• ARIDE Certified</td>
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<tr>
<td>• Taxi Commission Member</td>
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<td></td>
</tr>
<tr>
<td>• Accident Reconstruction Specialist</td>
<td></td>
<td></td>
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<tr>
<td>• Hearings Officer</td>
<td></td>
<td></td>
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<tr>
<td>• Child Safety Tech</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Hearings Officer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Accident Reconstruction Specialist</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>• Tow Truck Inspector</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Child Safety Tech</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Permits applications</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Accident Reconstruction Specialist</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• ACTAR accredited</td>
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<td></td>
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<tr>
<td>• ARIDE</td>
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<td></td>
<td></td>
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<tr>
<td>• Event Data Recorder</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>
**K-9 Unit**

Three K9 officers are assigned to the Patrol Division (Day shift, Evening Shift and Midnight Shift).

The Pittsfield Police Department’s K-9 Unit has existed since 1991. The unit was started with grant funds to purchase, train, and take care of one K-9 dog. The unit handled four K-9 dogs in 2019. Near the close of 2019, K-9 Niko was diagnosed with an incurable and debilitating spinal issue and was euthanized.

Benefits of the K-9 Unit include:
- Because of a superior sense of smell and hearing and potential for controlled aggression, the trained law enforcement K-9 is a valuable supplement to police officer power.
- The K-9 dogs are trained as patrol and narcotics detection dogs.
- The K-9 dogs perform a variety of police duties, including tracking, narcotics searches, and perimeter containment.

K9 Services were requested a total of 97 times in 2019. K9 Deployments are broken down into the following categories.

- 39 Area Searches
- 6 Tracks
- 13 K9 Demo’s
- 14 Article Searches
- 11 Narcotic Searches
- 15 Perimeter Containments
- 13 Building Searches
- 1 School Searches

**FUN K-9 FACTS:**
- The K-9’s are German Shepherds and Belgian Malinois.
- Their names are Rango, Niko and Jango and Rico and were all born in the Czech Republic.
- Rango’s handler is Officer Stephen Haecker.
- Jango’s handler is Officer Nicholas Sondrini.
- Niko’s handler is Sergeant James Parise.
- Rico’s handler is Officer Jeffrey Slater.
- Rango, Jango, Rico and Niko along with their handlers, train regularly with the Massachusetts Police Dog Working Group.
Motorcycle Unit

Overview

The motorcycle unit actively patrols city, county, and state-wide events throughout the year. The new state of the art motorcycles are safer and highly efficient. The LED lighting on the motorcycles has also proven to be safer for the unit as well as the community.

Community Functions

The motorcycle unit participated in the following:

- Pittsfield’s 4th of July parade
- Pittsfield’s Halloween Parade
- Jimmy’s Ride in memory of Jimmy Bernardo
- Berkshire Special Olympics
- Escort for Police Funerals throughout the Northeast
- Escort for Chief of Police Jimmy Fund Runs across the state
- Escort for First Lady into Pittsfield
- Law Enforcement Memorial Services (Boston, Agawam, Springfield, 911)
- Escort Governor through Pittsfield
- Third Thursday Events

Bicycle Patrol

Bike Patrols are an effective policing strategy that allows officers to go into areas where Patrol vehicles are unable to go.
Bicycle patrols have continued during the day shift and the first half of the evening shift. In support of this effort, the department purchased battery assisted bicycles that allow officers to respond to calls faster than most cruiser equipped officers in the downtown area.

Bike Patrols are used for the following details:
- Downtown
- Parades
- Third Thursdays
- Live on the Lake

Field Training and Evaluation Program (FTEP)

The Pittsfield Police Department, in keeping with community expectations for professional police service, established the Field Training and Evaluation Program (FTEP) many years ago. The mission of the FTEP is to prepare Officers in training to perform the essential duties of a police officer and to enhance the professionalism of police service through continuous quality improvement.

The FTEP is part of the recruit selection process. All officers hired by the Pittsfield Police Department must successfully complete the FTEP. Based on the nationally accepted “San Jose Model”, the Pittsfield Police Department Field Training and Evaluation Program pairs a probationary officer with a specially selected and trained Field Training Officer (FTO). The FTO provides instruction to the trainee officer in areas such as department policies and procedures, laws of arrest, search and seizure, traffic accident investigation, and much more. There are two major components to the Field Training and Evaluation Program: Standardized Training and Standardized Evaluation. The training provides the learning aspect and the evaluation is the testing portion of the program. The FTO uses a mixture of teaching methods to instruct the trainee officer including read/write/discuss, role play, and demonstration while focusing on the concepts of adult learning. The FTO serves as trainer, evaluator and coach to the trainee officer, performing a daily evaluation that tracks the progress of the training function.

In 2019 the Pittsfield Police Department had five officers complete the FTEP.
Animal Control also falls under the direction of the Patrol Division Commander and is served by Animal Control Officer (ACO) Joseph Chague. ACO Chague works Monday through Friday 0730a-330p to answer the calls for service that are animal related. The department also has a second, part-time evenings, Animal Control Officer Position that is held by Jack Strack.

<table>
<thead>
<tr>
<th>ACTIVITIES</th>
<th>2019 1 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dogs Impounded</td>
<td>133</td>
</tr>
<tr>
<td>Animal Complaints</td>
<td>874</td>
</tr>
<tr>
<td>Wildlife Complaints</td>
<td>147</td>
</tr>
<tr>
<td>Barking Complaints</td>
<td>200</td>
</tr>
<tr>
<td>Patrol Calls Assisted</td>
<td>52</td>
</tr>
<tr>
<td>Dog Licenses Sold</td>
<td>3247</td>
</tr>
<tr>
<td></td>
<td>($36,530)</td>
</tr>
<tr>
<td>Kennel Licenses Sold</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>($1050)</td>
</tr>
</tbody>
</table>
Detective Bureau—Captain Mark Trapani

Detective Bureau

The Detective Bureau is comprised of the:
- Drug Unit
- Detective Bureau
- Crime Scene Services Unit

Detective Bureau Composition

The Detective Bureau is comprised of:
- One Captain
- One Lieutenant
- Seven Detectives

Detective Bureau Mission

The Detective Bureau is responsible for the advanced investigation of all:
- Homicides
- Thefts
- Robberies
- Frauds
- Burglaries
- Aggravated assaults
- Sexual assaults
- Other such crimes that require extensive investigation.

Drug Unit

Drug Unit Composition

The Drug Unit is comprised of one sergeant and one detective and (up to) four investigators.

Drug Unit Mission

The Drug Unit mission is to arrest drug dealers. Members are tasked with identifying, arresting and assisting in the prosecution of drug violators and violent crimes. Additionally, drug investigators assist with fatal and non-fatal drug overdoses.
Drug investigations resulted in the following:

<table>
<thead>
<tr>
<th>CASES</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug Cases (Includes Patrol)</td>
<td>55</td>
</tr>
<tr>
<td>Drug Distribution Cases</td>
<td>17</td>
</tr>
<tr>
<td>Search Warrants</td>
<td>14</td>
</tr>
<tr>
<td>Firearms</td>
<td>3</td>
</tr>
</tbody>
</table>

These numbers do not include collaboration with the Berkshire County Drug Task Force.

**Crime Scene Services Unit**

**Crime Scene Services Unit Composition**

Crime Scene Services is comprised of two crime scene investigators.

**Crime Scene Services Mission**

Crime Scene services is responsible for processing crime scenes, collecting and preserving evidence, and solving crimes based on evidence obtained. Crime Scene Investigators receive advanced training in photography, latent fingerprint work and issues related to DNA evidence.

**Anti-Street Crimes Unit**

The “Anti-Crime Unit” operates unmarked cruisers with officers in plain clothes. These officers have been deployed during various hours to impact quality of life issues, gangs and violent crimes, areas of concerns, or other problems as directed by the Division Commanders or the Chief of Police. This unit is staffed by highly motivated patrol officers working in addition to their regular shift assignments. In 2018, the Unit was re-assigned from the Patrol Division to the Detective Bureau in order to provide the Detective Commanders with an additional team of officers to conduct time sensitive follow-ups to major crimes. In addition to their investigative follow ups and numerous search warrants, Anti-Crime continued their high visibility suppression efforts. This small team of officers has been very productive during this reporting period.

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>January 1- December 31</td>
</tr>
<tr>
<td>Arrests</td>
<td>62</td>
</tr>
<tr>
<td>On Warrants</td>
<td>45</td>
</tr>
<tr>
<td>Firearms</td>
<td>2</td>
</tr>
<tr>
<td>Drugs</td>
<td>4</td>
</tr>
<tr>
<td>Breaking and Entering</td>
<td>1</td>
</tr>
<tr>
<td>Other</td>
<td>10</td>
</tr>
<tr>
<td>Search Warrants</td>
<td></td>
</tr>
</tbody>
</table>
Operational Support Division—Captain Michael Grady

Special Events

Review and sign off on special event permits along with one-day liquor licenses and one day entertainment licenses.

Plan, coordinate and staff special events that occur in the City.

- Third Thursday
- Live on the Lake
- 4th of July Parade and Fireworks
- Election Details
- Halloween Parade
- Tanglewood in the City
- Yo-Yo Ma “Day of Action” in the Common
- Stop and Shop and the United Food and Commercial Workers International Union strike

Special Projects

High Intensity Drug Trafficking Area (HIDTA)
Division leaders are working with members of the drug unit, anti-crime unit, the crime analyst, and Berkshire County Law Enforcement Agencies to get Pittsfield and Berkshire County recognized as a High Intensity Drug Trafficking Area.

A HIDTA designation would give Pittsfield and Berkshire County the opportunity to receive additional federal support and resources.

Special Operations

High-Visibility Enforcement Patrol
The Pittsfield Police Department, in cooperation with our public safety partners conducted a high-visibility patrol operation on November 30, 2019 in response to recent acts of violence within the City, and in anticipation of dangerous driving behaviors during the holiday season. These operations were based on intelligence information provided by the Department’s Crime Analyst and on the principles of Data Driven Approaches to Crime and Traffic Safety (DDACTS). The Department’s Command Staff and Crime Analyst examined call for service (CFS) data and crime data from across the city for the calendar year to date (2019). This data was compiled according to crime type, crime location, day of week, and hour of day. This data was used to focus our deployment strategies for all enforcement activities. National research into DDACTS and its application has shown that high visibility patrols and enforcement, done when and where the data suggests, contributes to lowering calls for service and crime in a given location.

During this operation, approximately 65 members of the Pittsfield Police Department, Berkshire County Sheriff’s Office, Massachusetts State Police, District Court Probation Office, and Juvenile Court Probation Office worked cooperatively on a variety of enforcement and
public safety strategies. In addition to conducting high visibility traffic enforcement, operation participants attempted to serve numerous arrest warrants, sought out individuals in violation of their Sex Offender Registration status, verified the addresses of numerous other registered sex offenders, and conducted probation checks.

The November 30, 2019 operation led to 30 Arrests, including 3 arrests for Operating Under the Influence of Alcohol. Officers issued 10 summonses to appear in Court for criminal offenses. Officers also wrote 200 Uniform Citations for moving violations.

**Berkshire County S.R.T.**

**Special Response Team**

Berkshire County SRT is a highly trained, specially equipped unit that is tasked with responding to incidents that exceed the capabilities of standard police resources. Each member is trained in one or more specialties. Members are expected to gain and maintain instructor level certification to assist the Team in maintaining operational proficiency.

Specialization held by team members include:
- Weapons of Mass Destruction
- Firearms Instructor
- Less Lethal Munitions Instructor
- Chemical Munitions Instructor
- Tactical Medic
- Vertical Rope Technician

The SRT is expected to handle tactical situations including:
- riots
- civil disturbances
- high risk search and arrest warrant service
- wanted or escaped prisoners
- barricaded perpetrators
- hostage situations
- high risk tactical searches for armed or dangerous persons

The team serves 14 cities and towns. Cross-training and regional cooperation is ongoing.
Communications, Outreach and Professional Standards (COPS) Bureau—Lieutenant Gary Traversa

*Dispatch/Communications Center*

The Department's Dispatch Center is staffed with highly trained professionals who both receive incoming phone calls and monitor essential radio frequencies. For residents who contact the Department by phone, Dispatch is the first point of contact with the Department.

### Purpose

The Center's purpose is the following:

- Answer 911 emergency calls and dispatch the proper police, fire and/or ambulance response.
- Answer non-emergency phone calls
- Monitor public buildings for fire or burglar alarms.
- Backup PSAP for Dalton, Great Barrington, Sheriffs
- Enter All Burglar Alarm Registrations & Site Files

### Staff

The Communication Center is comprised of the following:

- Supervisor Colleen Sullivan
- Assistant Supervisor Thomas Hickey
- Ten additional full time emergency telecommunications operators

<table>
<thead>
<tr>
<th>EMERGENCY CALLS RECEIVED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2019</strong></td>
</tr>
<tr>
<td>20,992</td>
</tr>
</tbody>
</table>

In 2018, a project was initiated in which both frequencies of our main radio system, 3 receiver sites, and all associated wiring and antennas were replaced. In 2019, four dispatch consoles were replaced with updated radio and computer equipment. Although programming and regular maintenance of the radio system continues, as performance and functionality are constantly attended to, the project was completed in late 2019.

In December of 2019, the department initiated the procurement of an upgraded Emergency Medical Dispatch software program. Protocol development, installation, and training will be initiated by the Pittsfield Police and Fire Departments in 2020.
Community Outreach

Community Outreach Efforts and Programs

The Pittsfield Police Department is committed to fighting crime, reducing fear, and improving the quality of life in our neighborhoods. To help with these commitments, the department is instrumental in the following community programs and services:

- Neighborhood Crime Watch
- The Gather-In
- Morningside Pride
- Neighborhood block parties
- After-prom events
- Youth dances
- Coffee With A Cop
- Cones With A Cop

In 2018, under the leadership of Officer Darren Derby, the PPD began a unique partnership with a private community group to form Operation Bridges. Operation Bridges allows our partner organization to accept donations that are then able to fund innovative programs the Department would otherwise not be able to financially participate in or support.

Working in partnership with Operation Bridges, PPD personnel have been able to support our community with a variety of new and innovative programs. Among them are Operation Copsicle, Shop With a Cop, the Pink Patch Project, and our Autism Awareness patches. In 2019, we also added our Veterans’ Awareness and Appreciation Patch Project.

In 2019, in an effort to enhance our Emergency Management and Communication capabilities, PPD staff began working with WTBR 89.7 FM and PCTV to host and produce On Patrol With the PPD, the community radio program of the Pittsfield Police Department. On Patrol airs weekly, on Friday mornings at 9 AM.
Neighborhood Watch

The Neighborhood Crime Watch program is one of Pittsfield’s oldest and most successful community programs.

Neighborhood Crime Watch operates on the principle that residents have an interest and investment in protecting their community.

**BENEFITS OF NEIGHBORHOOD WATCH**

1. Deters criminal activity;
2. Creates a greater sense of security and reduces fear of crime;
3. Builds bonds with neighbors; people look out for one another; it stimulates neighborhood awareness;
4. Reduces the risk of becoming a crime victim; it reduces the physical, financial and psychological costs of crime;
5. Instructs residents on how to observe and report suspicious activities in your community; and
6. Addresses quality of life issues and mutual interests in your community.

**GENERAL GUIDELINES**

1. Remember, at all times; Watchers are not Police Officers. **DO NOT ATTEMPT TO APPREHEND A CRIMINAL.** Report the suspicious activity or crime-in-progress to the Police Department and let them investigate and/or make the arrest. Stay on the line with the Police while reporting a crime-in-progress and give all information requested by the dispatcher. Use your name and state you are with a Neighborhood Watch.
2. When required, be a willing witness for the police and give a written statement when requested.
3. When possible, make written notes about incidents you are reporting. Keep these notes for future reference.
4. Using the physical description form given to you, immediately record physical characteristics and clothing descriptions of suspects committing a crime. Also indicate the vehicle license number, year, make, model and style; if possible give the direction of travel of suspects fleeing the scene.
Youth Services Bureau

D.A.R.E.

The DARE program is:

- A collaborative effort between the Pittsfield Police Department and the Pittsfield Public and Parochial schools.
- A program that teaches Drug/Gang and violence resistance techniques, decision making and coping skills.

The DARE program began locally in 1987 with Chief Riello (Retired) serving as the first DARE officer.

The goals of the DARE program are:

- To provide accurate information about Alcohol, Drug and Gang Awareness.
- To teach students decision making skills.
- To show students how to resist peer pressure.
- To give students ideas for alternatives to drug use and gang activities.

School Resource Officers
3 full-time and 3 part-time patrol officers are assigned as dedicated School Resource Officers (SRO’s) at all of the public Middle and High Schools in the city.

Summer Program (DARE Camp)
The summer program is:

- For children entering the sixth grade.
- Run by city police officers and teachers.
- Held at Camp Russell.
- Two sessions each lasting five days.
- Attended by 90 - 100 children per session.
- Team building and leadership training.
- Adventure based.

R.A.D. Program (Rape Aggression Defense)
Thirteen Pittsfield Police Officers are Certified R.A.D. Instructors and facilitate multiple classes in the spring and fall each year, in conjunction with the Berkshire Health Systems Education Department. The classes are free of charge, and run 3 hours per night, 1 night per week, for 4 consecutive weeks.
Mission Statement
“The mission of the R.A.D. Systems is to establish an accessible, constantly improving and internationally respected alliance of dedicated Instructors. These Instructors in turn, will provide educational opportunities for women, children, men and seniors to create a safer future for themselves. In doing this, we challenge society to evolve into an existence where violence is not an acceptable part of daily life.”

R.A.D.
R.A.D. Profile
The national standard in self-defense Instructor Certification, R.A.D. is internationally recognized for programming quality and organizational commitment to excellence. R.A.D. Systems balances the needs of women to acquire self-defense education in a relatively short period of time, with the lifelong commitment required for physical skill mastery. How? By providing short term training opportunities in a progressive building block format, and combining each with R.A.D.’s trademark Lifetime Return and Practice Policy! Only a unified, extensive network can provide this service, honored worldwide. While other programs and/or instructors struggle to keep pace, R.A.D. Instructors share lifesaving information with confidence, knowing that their lessons will be continuously reinforced for a lifetime!

Why R.A.D.
R.A.D. is the largest network of its kind with over 11,000 Instructors receiving training in our systems to date. These Instructors teach at various colleges, universities, and municipal law enforcement agencies as well as various other community organizations internationally. R.A.D. has trained more than 900,000 women since the program began in 1989.

R.A.D. is the only existing program with a free lifetime return and practice policy, honored worldwide.

R.A.D. has developed specialized simulation techniques and equipment for use by certified R.A.D. Instructors.

R.A.D. is the only self-defense program ever endorsed by the International Association of Campus Law Enforcement Administrators (IACLEA), National Academy of Defense Education, the National Self- Defense Institute (NSDI) and Redman Training Gear.
Police Explorer Post

The Department’s Police Explorer Post is a youth and workforce development program, focused on exposing participants to an immersive experience in law enforcement careers. Explorers are youth ages 14-20 who meet weekly with Post Advisors to conduct training on physical fitness, law, ethics and integrity, and other law enforcement related topics.

In addition to their training, Explorers are allowed to participate in Patrol ride-alongs and supplement the Department’s members in staffing large-scale special events and fundraisers. The Department currently has 10 active members, representing 4 schools including Pittsfield High School, Taconic High School, BART, and Berkshire Community College.

The Pittsfield Police Explorers are dedicated to their community and giving back. In 2019, the Pittsfield Police Explorers have volunteered for many community events in addition to weekly meetings. These events include:

- D.A.R.E. Summer Camp Mentors (June 2019, July 2019)
- 3rd Thursday (June 2019, July 2019)
- Live on the Lake (July 2019)
- Kiwanis Bike Rally (July 2019)
- Back to School Event at Boys and Girls Club (August 2019)
- Operation Copcicle (August 2019)
- Sweater Run (November 2019)
- Cops on Top (December 2019)

The Explorers also volunteer as role players for Western Massachusetts Police Academies and assist the Alcoholic Beverages Control Commission (ABCC) out of Boston.

Explorer Advisors:
Officer Jessica Godfroy
Officer Andrew McMahon
Officer Brenna Dorr
Training

Training Officer Nicole Gaynor

The Pittsfield Police Department maintains our own, internal training function within the Professional Standards Unit. Training is responsible for conducting all required and requested in-service training, as well as tracking and documenting all specialized training attended by members of the Department with other agencies or vendors.

The Department’s in-service topics conducted in 2019 included Legal Update, Police Response to Persons with Mental Illness (Part 2), the continued implementation of Integrating Communication, Assessment and Tactics (ICAT), Rescue Task Force (Police/Fire Response to an Active Assailant Incident), Initial Command and Control of an Active Assailant Incident, CPR/1st Responder, including Officer Self-aid, and all of our required Use of Force training. That included Use of Force review, all firearms platforms, defensive tactics (DT), PR-24, TASER, and other less-lethal devices.

In 2019, Department personnel participated in over 160 specialized training programs. Topics included Internal Affairs, Gang Awareness Training, Traumas of Law Enforcement, Cell Phone Investigations, DARE Officer Updates, Drug Awareness for Schools, Kripalu RISE, Animal Control Officer Certification, Field Training Officer Certification, Intelligence Analysis, Media and PIO training, Below 100, School Resource Officer certification, Sexual Assault and Domestic Violence Workshop, Street Crimes and numerous other topics and specialties.

Professional Standards/Internal Affairs

The Pittsfield Police Department’s Internal Affairs process is overseen by the Chief of Police, with the assistance of the Department’s Internal Affairs Coordinator. Investigations are conducted by specially trained members of the Department’s Command and Supervisory staff, under the supervision of the Coordinator and Chief.

The objectives of an Internal Affairs Investigation are:

• Protection of the public;
• Protection of the employee;
• Protection of the Department;
• Removal of unfit personnel; and
• Correction of procedural training problems.

Under the Department’s current Internal Affairs Policy (Policy and Procedure 4.01: Internal Affairs) all complaints received are investigated to determine whether or not the complaint is valid and to take appropriate corrective action if the complaint is valid.

In 2019 the Department received and investigated 11 valid complaints against Department personnel. Of the 11 complaints received, 4 were referred back to field level supervisors for supervisory investigation and disposition, 1 resulted in a finding of Exonerated, 2 resulted in a finding of Unfounded, 3 resulted in a finding of Sustained, and 1 remains open, pending the completion of the investigation.
• FILED: The complaint has been closed and placed on file due to a lack of cooperation, or lack of information provided by the complainant.
• NOT SUSTAINED: There was inadequate or insufficient evidence to either prove or disprove the complaint.
• UNFOUNDED: The allegations were baseless and without foundation.
• EXONERATED: The complaint was unjustified or unwarranted as the actions of the accused department employee were in compliance with law or in accordance with department policy and procedure.
• SUSTAINED: The complaint was valid and supported by sufficient evidence.
Administrative Services Division—Director Julie Davis

Finance and Administration
The Administration and Finance Manager, serves as a member of the Department's Command Staff. Effective July 2018, this position replaced the sworn position of Administrative Services Commander. Reporting directly to the Chief of Police, the Administration and Finance Manager oversee all non-operational administrative, financial, and personnel matters, including Payroll, Accounts Receivable, Accounts Payable, Budget Planning, Personnel Documentation, Procurement and Purchasing, Records, and Firearms Administration.

The Manager supervises the Department's Administrative Assistant, Records Clerk, and Firearms Administrator. Additionally, the Manager liaises with the Department's Grant Manager (Executive Assistant to the Chief) to oversee the financial portions of the Department's grants.

Records Bureau
The Department’s Records Clerk within the Records Bureau serves as the Department’s Records Access Control Officer. Working as the Chief’s designee, the Records Clerk processes all Public Records Requests that do not involve personnel records.

In addition to typical requests received from private citizens, Records also handles all of the daily requests for Department records that are received from other City Departments, state agencies, court investigators, media outlets, insurance companies, and other organizations.

Firearms Licensing
Chief Wynn serves as the local Licensing Authority for Firearms Identification Cards (FIDs) and Licenses to Carry (LTCs) under the Commonwealth’s firearms licensing laws. The Department’s Firearms Administrator manages the licensing program on the Chief’s behalf.

While detailed information regarding the licensing process and licenses is held in strict confidence, it should be known that the Department process and issues several hundred licenses per year.

Information and Technology Services
The Pittsfield Police Department has a dedicated Information and Technology Services Technician attached to the Department, with a full-time focus on public safety. While City Information Services supports all City technology and communication, our in-house technician focuses nearly exclusively on Police, Fire, and Communications tech resources.

IT supports all headquarters infrastructure and software, plus all off-site locations and mobile devices that are in our vehicles and carried by our personnel.
EXTRA-DIVISIONAL ACTIVITIES

Honor Guard

The Honor Guard is comprised of several active and retired Officers. Honor Guard members are tasked with marching in parades that commemorate Fourth of July and Veteran’s Day. In addition, Honor Guard members attend funerals of fallen officers who were retired and/or active both for the Pittsfield Police Department and departments outside the area. Honor Guard also attend special events such as department promotional ceremonies, both the annual Western Massachusetts Police Memorial Ceremony and Pittsfield Police Memorial Ceremony, or local public events where they might be asked to be in attendance.

Grant Funding and Programs

With state and federal grants awarded, the department is able to run many programs that reduce the fear of crime and improve the quality of life for residents and visitors of our City.

The Executive Assistant to the Chief, Margaret Gregory-Bilotta, is the Departments Grant Administrator. Margaret researches, writes and administers all of the Police Department Grants.

<table>
<thead>
<tr>
<th>Grants</th>
<th>FY 19 January 1, - June 30, 2019</th>
<th>FY 20 July 1, 2019- December 30, 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>K9 Health Insurance Grant</td>
<td>1,000.00</td>
<td></td>
</tr>
<tr>
<td>BYRNE JAG Local</td>
<td>14,772.00</td>
<td>28,719.00</td>
</tr>
<tr>
<td>Child Passenger Safety Equipment Grant</td>
<td>2,000.00</td>
<td>1,150.40</td>
</tr>
<tr>
<td></td>
<td>FY 2019</td>
<td>FY 2020</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>---------</td>
<td>---------</td>
</tr>
<tr>
<td>VAWA STOP Grant</td>
<td>52,184.98</td>
<td>56,317.59</td>
</tr>
<tr>
<td>Traffic Enforcement Grant</td>
<td>9,000.00</td>
<td>16,000.00</td>
</tr>
<tr>
<td>State Ped/Bike Safety Grant</td>
<td>5,880.00</td>
<td>8,000.00</td>
</tr>
<tr>
<td>State 911 Training &amp; EMD Grant</td>
<td>21,243.00</td>
<td>15,275.00 (Training Only)</td>
</tr>
<tr>
<td>State 911 Support &amp; Incentive Grant</td>
<td>163,368.00</td>
<td>174,190.00</td>
</tr>
<tr>
<td>Safe &amp; Secure Youth Initiative Grant</td>
<td>465,000.00</td>
<td>500,000.00</td>
</tr>
<tr>
<td>Shannon Grant</td>
<td>197,964.94</td>
<td>330,255.33</td>
</tr>
<tr>
<td>Pharmaceutical Take-Back Program</td>
<td>650.00</td>
<td>1,300.00</td>
</tr>
<tr>
<td>DJEA/ CJSI</td>
<td>35,000.00</td>
<td>36,074.00</td>
</tr>
</tbody>
</table>

**Technology Improvements and Upgrades**

In 2019 we finished the last third of our PC replacements.

We also upgraded the computers in the Detective Bureau to laptops. By making the switch to laptops, Detectives can access critical information as they need it during an investigation out in the field.

An upgrade was made to our Booking Room camera, the new system is a fixed camera, the software that integrates with our Records Management System does all the work, it has facial tracking to ensure that every picture is formatted the same.

In late 2019, we started laying the ground work for our Security Camera and Mapping program (SCRAM), this will be a voluntary program offered to the residents of Pittsfield to register their private security cameras, and allow us to map their location. This will greatly reduce the time spent searching neighborhoods for video footage.
Fleet Maintenance Program

The Pittsfield Police Department Fleet Maintenance program consists of one full-time in-house mechanic who works daily to keep our fleet up and running safely and efficiently. The Pittsfield Police Department fleet vehicles assigned to the Patrol Division run 24 hours a day and require a strict maintenance schedule to ensure their operating at their best each day. Based on this 24 hour per day operation these vehicles typically see an average of 40-50k miles per year and typically stay as a “front line car” for approximately 2 - 2.5 years before needing replacement.

During the second half of 2019 the Pittsfield Police Department replaced three of our old fully marked patrol cruisers with four new fully marked 2019 Ford Interceptor Utility SUV patrol cruisers (three for Patrol Officers and one assigned to the Patrol Supervisors - Sergeants) and added a 2019 Ford Interceptor SUV for K-9 Officer Slater and his new partner “Rico”.

In late 2019 we also took delivery of a new Pittsfield Police Department Marine Unit boat. This new boat will replace the old PPD boat with a new purpose built Ribcraft inflatable hull model 4.8 boat that will be placed into service in the spring of 2020.
DEPARTMENT INITIATIVES

Department Recruiting Expo

In January 2019, the Department held our 2nd Recruitment Expo at the newly constructed Taconic High School. The purpose of the Expo was to provide a look into the Department for prospective police officers and to introduce candidates to the Civil Service process, that would start them on the path to employment. Candidates were able to speak with Civil Service representatives, sign up to take the Police Officer Entrance Exam and participate in demonstrations with most of the Department’s Bureaus and Units.
Language Incentive Program

For the past several years, PPD has recognized our personnel who demonstrate proficiency in a language, other than English, with a financial incentive. When originally implemented the program only recognized officers who could demonstrate proficiency in speaking Spanish.

During contract negotiations in 2018, the program was expanded to recognize officers who demonstrate proficiency in Portuguese, French, Russian, or American Sign Language (ASL).

Currently, 37 sworn members of the Department qualify for the Language Incentive Program, with 32 demonstrating proficiency in Spanish and 5 demonstrating proficiency in ASL.

PPD Continuum of Care Options for Department Personnel

In 2018, the Department undertook an internal review and inventory of those programs and services available to Department personnel for their own self-care and resiliency concerns. The inventory identified and described 10 internally available programs or services for Department personnel to access or be referred to. The list includes: Employee Assistance Program, Peer Counseling, Mental Health First Aid, Mediation, Chaplaincy Program, Mental Health Co-responders, Law Enforcement Suicide Prevention, Critical Incident Stress Management, Psychological Service Providers, and In-patient treatment options.

PPD Leadership Development Academy

In 2018, PPD initiated the City’s first Leadership Development Academy. This cadre based program was originally envisioned for department personnel who wanted to prepare for additional supervisory responsibility. In 2019 the program expanded to include personnel from the School District. Department, City, and School personnel completed the 9 month program. During the program, the participants completed a real-world information gathering and sharing project, aimed at promoting the positive work and initiatives performed by City employees.
1. WHAT happened? (What did he/she do?)
2. WHERE? (Give exact location of the event)
3. WHO? (Name and/or descriptions of persons involved)
4. WHEN? (When did it happen?)
5. WHY? (Was there an argument? Was house vacant? Etc.)
6. HOW? (How many people were involved? Were they armed?)

<table>
<thead>
<tr>
<th>Department or Unit</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMERGENCY</td>
<td>911</td>
</tr>
<tr>
<td>Non-Emergency Business (Directory)</td>
<td>413-448-9700</td>
</tr>
<tr>
<td>Chief’s Office</td>
<td>413-448-9717</td>
</tr>
<tr>
<td>Animal Control</td>
<td>413-448-9750</td>
</tr>
<tr>
<td>Records Bureau</td>
<td>413-448-9711</td>
</tr>
<tr>
<td>Desk Sergeant</td>
<td>413-448-9723</td>
</tr>
<tr>
<td>Detective Bureau</td>
<td>413-448-9705</td>
</tr>
</tbody>
</table>

www.pittsfieldpd.org
The department’s website www.pittsfieldpd.org has information about the department and links to other government and police sites. The features of the website include the following:

- Downloadable Forms
- downloadable Applications
- Neighborhood Watch Information
- Online Crime Reports and Text-to-Tip links
- Event Calendar
- Media Log
- Department Policies
- Online Crime Map
- Department Contact Information
- Frequently Asked Questions
- Access to other Police Departments and government agencies
IN MEMORIUM

In the history of the Pittsfield Police Department, 3 members of the Department, 1 County Sheriff, and 1 Federal Officer have made the ultimate sacrifice during the performance of their duties and serving the City of Pittsfield. Each spring, during National Police Week, the Pittsfield takes time to remember and honor our Fallen comrades. PPD’s Fallen are:

Captain Michael Leonard  End of Watch, June 1, 1898
Jailer James Fuller  End of Watch, July 16, 1901
Operative William Craig  End of Watch, September 3, 1902
Officer Leo Sullivan  End of Watch, June 18, 1956
Officer Timothy Shepard  End of Watch, November 2, 1988

A Hero remembered is not forgotten.
Rest easy officers. We have the watch.
These officers’ names have been inscribed on the following memorials:
- Pittsfield Police Department
- Western Massachusetts Police Academy in Agawam
- National Law Enforcement Memorial in Washington D.C.
- Massachusetts Law Enforcement Memorial, Boston