



# ANNUAL REPORT 2022

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# A MESSAGE FROM THE CHIEF OF POLICE



## Annual Report Overview

Welcome to another new year and to the Pittsfield Police Department's 2022 Annual Report. This document is the fourth Annual Report provided in the new calendar year format. This is also my final annual report as your Chief of Police. This report covers the Department's activities in calendar year 2022. This report outlines the Department's return to normal operations following the COVID-19 pandemic and the development of several important, new initiatives. We made great progress in expanding

our mental health co-responder program and ended the year well into our bodywork camera pilot project.

Our goal with our Annual Report remains to provide you, as a Pittsfield resident, with an accurate and transparent accounting of our operations and activities during the reporting period. As our reporting process evolves, we will continue to add to the type of information that we provide.

2022 continued to be a challenging year for all of us, and that was not any different for the Department. However, as one of the City's two primary public safety agencies, our challenge was to figure out ways to continue to deliver high-quality public safety and public order services, while at the same time, maintaining safe and healthy practices for us all.

As you read the report, you will see that the Pittsfield Police Department (PPD) continues in our efforts to be the most progressive, pro-active, and professional police agency that we can be for the residents of our city. PPD embraces not only the philosophy, but also the practice of community policing, by continuing to collaborate with residents, businesses, other City departments and our state and federal counterparts to address not only crime, but neighborhood quality of life issues.

Neighborhood safety and security is everyone's business, but as the professionals entrusted with ensuring it, the men and women of the Pittsfield Police Department appreciate your continued cooperation and support.

A handwritten signature in black ink that reads "Michael J. Wynn".

Michael J. Wynn  
Chief of Police  
February 2023

***"We continue to work aggressively to identify new technologies, new equipment, new programs and new opportunities for collaboration, in order to positively affect the quality of life here in the City of Pittsfield."***

## WHAT WE'VE BEEN UP TO

2022 was a busy and complicated year for the PPD. It also remained a time of significant change for us. We continued to add personnel throughout our divisions, particularly in Patrol and Communications. We graduated two additional police recruit training groups and started another one in the Academy. We re-implemented some old programming and added some new capabilities, programs, and resources.

We again participated in National Night Out and National Faith and Blue Weekend. We hired the Department's first full-time social worker and made significant progress toward moving our co-responders under the Department's umbrella. We significantly expanded our Law Enforcement Jiu-jitsu program. We reached an agreement with both police unions to begin our evaluation of body-worn cameras and selected a preferred vendor. We continued to issue new or improved policies and procedures.



## FOUNDATION DOCUMENTS

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### Mission Statement

The mission of the Pittsfield Police Department is to work in partnership with the community, to protect life and property, and enhance the quality of life in our city.

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### Vision Statement

The Pittsfield Police Department will be a professional, community-oriented police organization, providing quality service and performing in an effective, efficient, and courteous manner.

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### Value Statement

The Pittsfield Police Department professionals will maintain high ethical standards by conducting themselves with Integrity, Sensitivity, and Accountability.

#### **Professionalism**

A professional department that breeds professional people.  
A clear understanding of roles.  
Pride in your appearance, attitude and actions.

#### **Ethical**

Appropriate behavior of all personnel from the top down. Leadership by example.

#### **Integrity**

Honesty, Loyalty, and Commitment to Excellence.

#### **Sensitivity**

Value of all life. Rendering services with Courtesy, Dignity, and Respect.

#### **Accountability**

Being responsible for oneself, being held accountable to the public and the department for one's actions.

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### Community Policing Philosophy

The Pittsfield Police Department believes that community policing is the most effective way to preserve, restore and protect quality of life and reduce fear of crime. To this end, the Pittsfield Police Department is dedicated and committed to both maintaining traditional, reactive police tactics and developing innovative, proactive techniques and programs.

# DEPARTMENT STRUCTURE

In early 2018, the Department finalized a major organizational restructuring. As a result, the Department is now composed of four major functional areas. Those areas are the Uniformed Patrol Division, the Detective (Investigative) Bureau, the Operational Support Division, and the Administration and Finance Division.

## Office of the Chief of Police

Chief Michael (Mike) Wynn serves as the Commanding Officer of the entire PPD. In this capacity Chief Wynn has overall responsibility for the actions, conduct and welfare of all members of the Department, Sworn and Non-Sworn. The Chief issues Department Orders and Directives regarding daily operations, and issues Policies and Procedures to provide general guidance to our personnel. Specifically, Chief Wynn directly supervises the Department's four Division and Bureau Commanders. Additionally, the Chief has responsibility in all instances that require the investigation of Department Personnel.

Chief Wynn is supported in his office by the Administrative Assistant to the Chief and five core members of the Administration and Finance Division.

## Uniformed Patrol Division

The Uniformed Patrol Division (Patrol) represents both the largest and most visible operational division within the Department. Patrol is the function of the Department that most people think of when they talk about "the police." Patrol consists of most of the uniformed elements of the PPD. In addition to front line patrol units that are shift and geographically organized, Patrol also includes special functional areas, including Traffic/Accident Investigation, K-9, Crime Prevention, Safety Officer, Bicycle Patrol, Motorcycle Unit, Marine Patrol and Animal Control.

Patrol is both the heart and backbone of the Department, and is often the first point of contact that a resident has with PPD.

## Detective (Investigative) Bureau

The Detective Bureau is comprised by the four major investigative units within the Department. While not as large as Patrol, the Detective Bureau is staffed by some of the most highly trained members of the Department. The Detective Bureau is tasked with investigating all major crimes that occur within the city and supporting Patrol by following up on reported crime, that Patrol does not have the time or resources to pursue. The Detective Bureau, or DB as it is sometimes called, consists of the Day and Night Detectives, the Drug Unit, Digital Evidence Forensic Unit (DEFU) and the Crime Scene Services unit. The DEFU is the newest addition to the Detective Bureau and is responsible for, but not limited to, analyzing phone records and data, video surveillance evidence and computer data.

Crimes investigated by the Detective Bureau include, but are not limited to Homicide, Rape and Sexual Assault, Robberies, Home Invasions, Arsons, Cyber Crime and large-scale financial crimes.



## **Operational Support Division**

The Operational Support Division (OSD) is the Department's newest and smallest division. OSD was created in May of 2018 by transferring a Police Captain out of the Administrative Services Division and placing the captain in charge of the newly formed OSD. Operational Support has been tasked with providing law enforcement support to the Department's other two operational divisions, which is outside of their normal task set. Operational Support was created to focus on four main operational areas: Special Operations (including SRT/SWAT), Special Events, Special Projects, and operational oversight of the Communications, Outreach, and Professional Standards Bureau (COPS).

The COPS Bureau consists of the Department's Dispatch Center, Community Outreach and Engagement, Youth Services Bureau, Public Information, Professional Standards and Training, and Internal Affairs.

## **Administration and Finance Division**

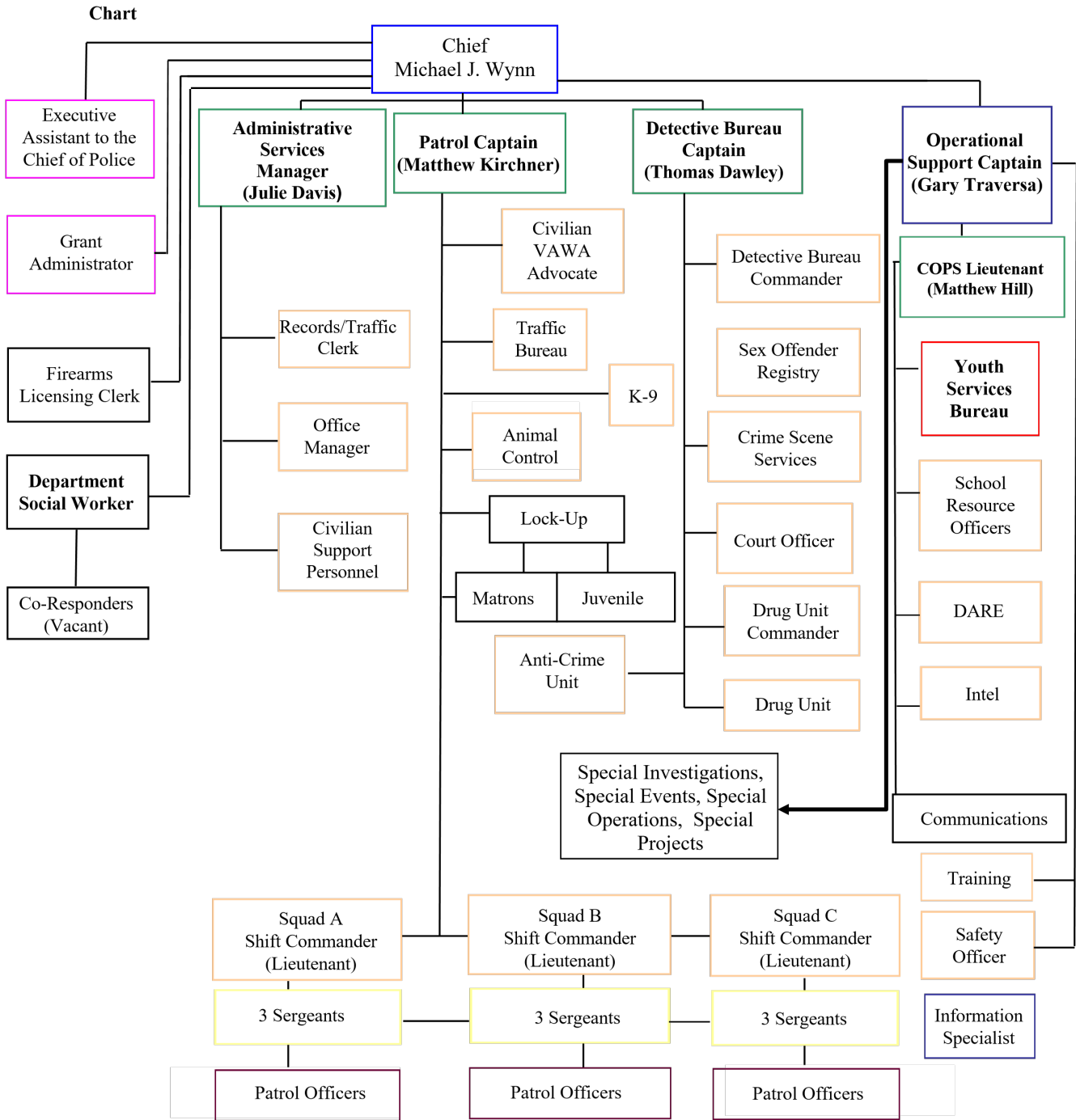
The Administrative and Finance Division (AFD) is the only division within the Department that is staffed entirely with non-sworn, civilian personnel. With the creation of OSD in 2018 a staff position, within Administrative Services, was reclassified, elevating the Department's Office Manager to the position of Police Director of Administration and Finance. AFD reports directly to the Chief of Police. The Administration and Finance Division consists of the Director of Administration and Finance, the Chief's Administrative Assistant, the Department's Administrative Assistant, the Records Clerk, the Firearms Administrator, the Building Custodian and the Mechanic. AFD is sometime supplemented by outside contractors.

The Administration and Finance Division is responsible for all the non-operational, administrative functions that support the Department's operational divisions. These functions include Budget, Payroll, Accounts Payable, Accounts Receivable, Procurement and Purchasing, Records, Grant Management, Personnel Management, Inventory, Injured on Duty and Workmen's Comp, and Special Programs.



# Organizational Chart

**Organizational** The following is the Pittsfield Police Department’s organizational chart:



# STAFFING

For Calendar Year 2022, PPD's authorized, budgeted strength was 97 sworn officers. Sworn refers to the number of personnel within the Department who have completed the legally required basic police officer training and have peace officer status within the Commonwealth of Massachusetts. In addition to our sworn personnel, the Department employs a number of non-sworn personnel in a variety of capacities. This includes civilian support staff, Emergency Telecommunications Operators, and Student Police Officers, who have not yet completed their training.

At the conclusion of 2022, the Department was staffed with 89 Sworn Officers.

In addition to the 89 Sworn Officers, we had 1 student officer attending the Western Massachusetts Police Academy and an open hiring requisition with Civil Service for 4 additional officers. The department also employed 23 full-time non-sworn employees.

Chief of  
Police

Chief Michael J. Wynn

Captains

Captain Thomas Dawley, Detective Bureau Commander  
 Captain Matthew Kirchner, Uniformed Patrol Commander  
 Captain Gary Traversa, Operational Support Commander

Lieutenants

Lt. John Mazzeo      8 a.m. - 4 p.m. -Patrol Division  
 Lt. Jeffrey Bradford      4 p.m. - Midnight -Patrol Division  
 Lt. James Roccabruna      Midnight - 8 a.m. -Patrol Division  
 Lt. John Soules      Day Shift Detective Bureau  
 Lt. Michael Maddalena      Night Shift Detective Bureau  
 Lt. Matthew Hill      Community Outreach/Professional Standards  
 Bureau

Sergeants

Sgt. Jacob Barbour  
 Sgt. Cheryl Callahan  
 Sgt. Andrew Couture  
 Sgt. Nicholas DeSantis  
 Sgt. Shaun Gariepy  
 Sgt. John Gray  
 Sgt. Gary Herland  
 Sgt. Matthew Killeen (Temporary: June - December)  
 Sgt. Marc Maddalena, Traffic Unit  
 Sgt. JP Murphy, SRT  
 Sgt. James Parise, K-9 Unit  
 Sgt. Shaun Reagan (Temporary: June - December)  
 Sgt. Marc Strout - Drug Unit  
 Sgt. Ryan Williams  
 Sgt. Jeff Arena - DFEU/Detective Bureau

Detective  
Bureau

Jeffrey Arena  
Diane Bassett  
John Bassi, CSS  
Kim Bertelli  
Thomas Bowler, DU  
Cody Civello  
Andrew Couture, DU  
Brenna Dorr, DU  
William King, CSS  
Timothy Koenig  
James Losaw  
Ignacio Matos  
Michael Murphy  
Tyrone Price, DU

School  
Resource  
Officers

Jessica Godfroy  
Ansy Jumeau (transferred in 2022, beginning in 2023)  
Izinna Degraffenried (transferred in 2022, beginning in 2023)

## Pittsfield Police Department Personnel

### Patrol Officers

| <b><u>SQUAD A- 0800-1600</u></b> | <b><u>SQUAD B- 1600-0000</u></b> | <b><u>SQUAD C- 0000-0800</u></b> |
|----------------------------------|----------------------------------|----------------------------------|
| Darren Derby                     | Richard Saldo                    | Jennifer Brueckmann              |
| Kipp Steinman                    | Christopher Arena                | Dave Kirchner                    |
| Brett Henault                    | Neil Goodrich                    | Aaron Garner                     |
| Craig Jones                      | Matthew Killeen                  | Dave Potash                      |
| David Carusotto                  | Michael Silver                   | Izinna Degraffenried             |
| Ansy Jumeau                      | Nicholas Sondrini-K9             | Jacob Doyle                      |
| Brandon Gallagher                | Michael Schilling                | Randy Wendling                   |
| Kyle Dube                        | Brian Betters                    | James Ladd                       |
| John Virgilio                    | Ed Pezze                         | William Straub                   |
| Shaun Reagan                     | Anthony Lizotte                  | Ryan Conklin                     |
| Alex Sawicki                     | Brennon Stockton                 | Matthew Farnham                  |
| David Hallas                     | Anthony Dayton                   | Steven Haecker-K9                |
| Bradley Wheat                    | Julian Bernal                    | Simon Wineberg                   |
| Olivia Daly                      | James Sena                       | Nicholas Bryant                  |
| Jeff Slater-K9                   | Robert Horne                     | Shaun Courtney                   |
| Brian Henault                    | John Torra                       |                                  |

|                            |  |
|----------------------------|--|
| Traffic Investigation Unit | Sgt. Marc Maddalena,<br>Officer Dave Hallas,<br>Officer Michael Silver,<br>Officer Brandon Gallagher |
|----------------------------|--|

|               |                       |
|---------------|-----------------------|
| Training Unit | Officer Nicole Gaynor |
|---------------|-----------------------|

|                |                      |
|----------------|----------------------|
| Safety Officer | Officer Darren Derby |
|----------------|----------------------|

|  |   |
|--|---|
| Emergency Telecommunications Dispatchers | Henry Cadorette<br>Jennifer Carr<br>Peter Croce - Asst. Dispatch Supervisor<br>Sharrod Davis<br>Cody Guillaume<br>Thomas Hickey- Dispatch Supervisor<br>Jeremy Johnson<br>Charles Lubold<br>John Pansecchi<br>Anthony Piscioneri<br>Colleen Sullivan- (Part-time)<br>Michael Sullivan |
| Animal Control Officer                   | Levi Lisi - Full Time   |

### Support Staff

| Position                           | Name                        |
|------------------------------------|-----------------------------|
| Executive Assistant to the Chief   | Brittany M. Walsh           |
| Grant Manager/Administrator        | Margaret A. Gregory-Bilotta |
| Information Specialist             | Gary Munn                   |
| Crime Analyst                      | Amanda Steben               |
| Finance & Administration Manager   | Julie Hamilton-Davis        |
| Personnel Administrative Assistant | Karen Nicholson             |
| Records/ Traffic Clerk             | Abigail Hunt                |
| FID/LTC Clerk                      | Kerri Striebel              |
| Mechanic                           | Kevin Rivers                |
| Custodian                          | John Cooney                 |

### Promotions/Transfers

The following promotions occurred in 2022:

| <b>Name</b>                 | <b>Position</b>             | <b>Date</b>   |
|-----------------------------|-----------------------------|---------------|
| Margaret A. Gregory Bilotta | Grant Administrator         | March 2022    |
| Thomas Dawley               | Police Captain              | June 12, 2022 |
| Gary Traversa               | Police Captain              | June 12, 2022 |
| Matthew Hill                | Police Lieutenant           | June 12, 2022 |
| John Mazzeo                 | Police Lieutenant           | June 12, 2022 |
| Jeff Arena                  | Police Sergeant (Detective) | June 12, 2022 |
| Cheryl Callahan             | Police Sergeant             | June 12, 2022 |
| Andrew Couture              | Police Sergeant             | June 12, 2022 |
| Matthew Killeen             | Temporary Police Sergeant   | June 12, 2022 |
| Shaun Reagan                | Temporary Police Sergeant   | June 12, 2022 |

### Retirements

The following retirements occurred in 2022:

| <b>Name</b>   | <b>Date</b>    |
|---------------|----------------|
| Michael Grady | August 6, 2022 |
| Mark Trapani  | April 8, 2022  |
| Steve Hunt    | July 11, 2022  |

### Separations

No separations occurred in 2022.



# CALLS FOR SERVICE

The Pittsfield Police Department Communication Center logged 46,731 calls for service in 2022. Total calls for service received by the Dispatch Center include calls requesting Police, Fire, and Emergency Medical Services.

Of the logged calls for service, Police calls were distributed as follows:

| Jan 1 - Dec 31 | 2022   |
|----------------|--------|
| Day Shift      | 14,728 |
| Evening Shift  | 13,648 |
| Midnight Shift | 7,351  |

## Crime Statistics

The Pittsfield Police Department participates in the National Incident Based Reporting System (NIBRS). As a NIBRS reporting community, the PPD Intelligence Unit provides periodic statistics to the Massachusetts State Police Crime Reporting Unit (CRU). Once CRU checks our submitted data for reporting compliance with the national system, CRU forwards the information to the Federal Bureau of Investigation (FBI) for inclusion in the annual Uniform Crime Report (UCR). UCR reports are produced for the prior, completed calendar year.

Group A offenses consist of 52 crime types considered to be the most severe by the FBI. These 52 crime types are organized into 24 crime categories, which are as follows (alphabetically): Animal Cruelty, Arson, Assault Offenses, Bribery, Burglary/Breaking & Entering, Counterfeiting/Forgery, Destruction/Damage/Vandalism of Property, Drug/Narcotic Offenses, Embezzlement, Extortion/Blackmail, Fraud Offenses, Gambling Offenses, Homicide Offenses, Human Trafficking, Kidnapping/Abduction, Larceny/Theft Offenses, Motor Vehicle Theft, Pornography/Obscene Material, Prostitution Offenses, Robbery, Sex Offenses, Sex Offenses (Consensual), Stolen Property Offenses, and Weapon Law Violations.

Group B offenses consist of all other offenses. Since Group B offenses are considered more minor in nature, they are only counted in NIBRS if they have resulted in an arrest.

PPD reported numbers for the reporting periods were as follows:

|                  | 2022  |
|------------------|-------|
| Group A Offenses | 1,875 |
| Group B Offenses | 1,724 |

\* Data consists of preliminary estimates, because 4<sup>th</sup> Quarter 2022 numbers have not been validated by the MSP Crime Reporting Unit.

# DIVISIONAL REPORTS

## Uniformed Patrol Division—Captain Matthew Kirchner

The Patrol Division is the most visible section of the police department, providing around the clock service to the citizens and visitors to Pittsfield. They are the uniformed officers who provide the first line of defense for the public's safety. Each law enforcement patrol officer works to protect life and property, uphold the civil rights of individuals, preserve public peace, provide citizen assistance, attend community-based meetings, enforce criminal and motor vehicle laws, and respond to emergency situations. These officers are dedicated and committed professionals who place their lives, health, and well-being in jeopardy for the citizens of Pittsfield on a daily basis.

The men and women of the Patrol Division are responsible for; enforcing state and municipal laws and regulations designed to protect life and property; maintain order in an assigned sector or beat; patrol the community to preserve the peace and to prevent crime; take criminal reports and interview witnesses and suspects; apprehend fugitives and criminals; collect evidence and give testimony in court; conduct investigations for all misdemeanor and many felony cases; direct traffic, issue traffic citations, investigate accidents, and make arrests; participate in crime prevention, public information, and safety programs.

All the Patrol Officers have been tasked daily with “Park and Walk” patrols when possible, which consists of parking their marked or unmarked patrol cruiser at random times during their shift and walking a specific area within the city. “Park and Walk” patrols allow the officers to engage with citizens on the street that may not otherwise interact with the officer assigned to their area of the city.

### Traffic Unit

The primary duties of traffic enforcement include:

- speeding violations
- crosswalk violations
- accident investigation
- hit and run follow-up investigations
- taxicab, wrecker, and limousine inspections
- issuance of road closure and parade permits
- OUI Alcohol/Drug Enforcement

## Traffic Unit Cont.

The traffic citation and motor vehicle accidents for the Traffic Enforcement Bureau in the past year show the following results:

| 2022                 | 1 YEAR |
|----------------------|--------|
| Motor Vehicle Stops  | 3527   |
| Citations            | 2307   |
| OUI, Liquor or Drugs | 59     |
| Speeding             | 903    |
| Crosswalk Violations | 90     |

| 2022                        | 1 YEAR |
|-----------------------------|--------|
| Motor Vehicle Crashes       | 1843   |
| With Injury                 | 179    |
| Fatalities                  | 1      |
| Bicycle/ Pedestrian Crashes | 17/21  |
| Motorcycle Crashes          | 18     |

### Traffic Officer Areas of Responsibility

| Officer Silver   | Officer Gallagher   | Officer Hallas  | Sergeant Maddalena  |
|--|---|---|---|
| <ul style="list-style-type: none"> <li>• Accident Reconstruction Specialist</li> <li>• Lidar/Radar Instructor</li> <li>• Hearings Officer</li> <li>• ARIDE Certified</li> <li>• Limousine Inspections</li> </ul> | <ul style="list-style-type: none"> <li>• Taxi Commission Member</li> <li>• Accident Reconstruction Specialist</li> <li>• Hearings Officer</li> <li>• Child Safety Tech</li> </ul> | <ul style="list-style-type: none"> <li>• Hearings Officer</li> <li>• Accident Reconstruction Specialist</li> <li>• Tow Truck Inspector</li> <li>• Child Safety Tech.</li> </ul> | <ul style="list-style-type: none"> <li>• Permit applications</li> <li>• Accident Reconstruction Specialist</li> <li>• ACTAR accredited</li> <li>• ARIDE</li> <li>• Event Data Recorder</li> </ul> |

## K-9 Unit

Three K-9 officers are assigned to the Patrol Division (Day shift, Evening Shift; for most of 2021 the 3<sup>rd</sup> K-9 team worked a day/evening split shift).

The Pittsfield Police Department's K-9 Unit has existed since 1991. The unit was started with grant funds to purchase, train, and take care of one K-9 dog.

Benefits of the K-9 Unit include:

- Because of a superior sense of smell and hearing and potential for controlled aggression, the trained law enforcement K-9 is a valuable supplement to police officer power.
- The K-9 dogs are trained as patrol and narcotics detection dogs.
- The K-9 dogs perform a variety of police duties, including tracking, narcotics searches, and perimeter containment.

K9 Services were requested a total of 112 times in 2022. K-9 Deployments are broken down into the following categories.

- Alarms 30
- Assaults 4
- Burglaries 14
- Robberies 9
- Narcotic Searches 7
- Public Demo 16
- Missing Persons 13
- Warrant Service 1
- Shots Fired 5
- Suspicious Activity 5
- Vandalism 2
- Fleeing the Scene 6



### FUN K-9 FACTS:

- The K-9's are German Shepherds and Belgian Malinois.
- Their names are Apollo, Jango and Rico and were all born in the Czech Republic.
- Apollo's handler is Officer Steven Haecker.
- Jango's handler is Officer Nicholas Sondrini.
- Rico's handler is Officer Jeffrey Slater.
- Apolo, Jango, and Rico along with their handlers, train regularly with the Massachusetts Police Dog Working Group.



## Motorcycle Unit

### Overview

The motorcycle unit actively patrols city, county, and state-wide events throughout the year. The new state of the art motorcycles are safer and highly efficient. The LED lighting on the motorcycles has also proven to be safer for the unit as well as the community.

### Community Functions

Traditionally, the motorcycle unit participates in many special events, to include:

- Pittsfield's 4<sup>th</sup> of July parade
- Pittsfield's Halloween Parade
- Jimmy's Ride in memory of Jimmy Bernardo
- Berkshire Special Olympics
- Escort for Police Funerals throughout the Northeast
- Escort for Chief of Police Jimmy Fund Runs across the state
- Escort for First Lady into Pittsfield
- Law Enforcement Memorial Services (Boston, Agawam, Springfield, 911)
- Escort Governor through Pittsfield
- Third Thursday Events



## Bicycle Patrol

Bike Patrols are an effective policing strategy that allows officers to go into areas where Patrol vehicles are unable to go.

Bicycle patrols have continued during the day shift and the first half of the evening shift. In support of this effort, the department purchased battery assisted bicycles that allow officers to respond to calls faster than most cruiser equipped officers in the downtown area.

Bike Patrols are used for the following details:

- Downtown
- Parades
- Third Thursdays
- Live on the Lake

## Field Training and Evaluation Program (FTEP)

The Pittsfield Police Department, in keeping with community expectations for professional police service, established the Field Training and Evaluation Program (FTEP) many years ago. The mission of the FTEP is to prepare Officers in training to perform the essential duties of a police officer and to enhance the professionalism of police service through continuous quality improvement.

The FTEP is part of the recruit selection process. All officers hired by the Pittsfield Police Department must successfully complete the FTEP. Based on the nationally accepted "San Jose Model", the Pittsfield Police Department Field Training and Evaluation Program pairs a probationary officer with a specially selected and trained Field Training Officer (FTO). The FTO provides instruction to the trainee officer in areas such as department policies and procedures, laws of arrest, search and seizure, traffic accident investigation, and much more. There are two major components to the Field Training and Evaluation Program: Standardized Training and Standardized Evaluation. The training provides the learning aspect and the evaluation is the testing portion of the program. The FTO uses a mixture of teaching methods to instruct the trainee officer including read/write/discuss, role-play, and demonstration while focusing on the concepts of adult learning. The FTO serves as trainer, evaluator and coach to the trainee officer, performing a daily evaluation that tracks the progress of the training function.

In 2022 the Pittsfield Police Department had two officers complete the FTEP.

## Animal Control

Animal Control also falls under the direction of the Patrol Division Commander and is served by Animal Control Officer (ACO) Levi Lisi. ACO Lisi works Monday through Friday 0730a-330p to answer call for services that are animal related.

| <b>ACTIVITIES</b>     | <b>2022<br/>1 YEAR</b> |
|-----------------------|------------------------|
| Dogs Impounded        | 67                     |
| Animal Complaints     | 1460                   |
| Wildlife Complaints   | 142                    |
| Barking Complaints    | 30                     |
| Patrol Calls Assisted | 86                     |
| Informational Calls   | Approximately<br>1500  |



## Detective Bureau—Captain Thomas Dawley

**Detective Bureau** The Detective Bureau is comprised of the:

- Drug Unit
- Detective Bureau
- Crime Scene Services Unit
- Digital Forensic Evidence Unit (DFEU)
- Anti-Crime Unit (ACU)

**Detective Bureau Composition** The Detective Bureau is comprised of:

- One Captain
- Two Lieutenants
- Two Sergeants
- Seven Detectives
- Four Investigators
- Two Crime Scene Investigators

**Detective Bureau Mission** The Detective Bureau is responsible for the advanced investigation of all:

- Homicides
- Thefts
- Robberies
- Frauds
- Burglaries
- Aggravated assaults
- Sexual assaults, to include child sexual assaults
- Cyber-crime investigations
- Digital Evidence recovery and analysis.
- Other such crimes that require extensive investigation.

### 2022 D.B.

In 2022, members of the Detective Bureau continued to investigate

**Notes** crimes ranging from larceny to homicide. Collectively, detectives were assigned over fifty cases involving the neglect, physical abuse, and/or sexual abuse of a child/children (SAIN cases). Detectives also investigated a number of violent crimes including stabbings, shooting incidents, and armed robberies. PPD Detectives responded to three homicide events in 2022 in the months of February, April, and September. All three investigations resulted in the arrest and subsequent indictment of individuals for the crime of murder. 2022



marked the creation of the Digital Forensic Evidence Unit (DFEU) within the Detective Bureau. The DFEU is tasked with the collection, preservation, and analysis of digital evidence. The volume and complexity of this type of evidence has skyrocketed in recent years, and the creation of the DFEU has been long-overdue.

## Drug Unit

### Drug Unit Composition

The Drug Unit is comprised of one sergeant and (up to) four investigators.

### Drug Unit Mission

The Drug Unit mission is to investigate and arrest drug dealers. Members are tasked with identifying, arresting and assisting in the prosecution of drug violators and violent crimes. Additionally, drug investigators assist with fatal and non-fatal drug overdoses.

### Drug Investigations

Drug investigations resulted in the following:

| <b>CASES</b>                        | <b>2022</b>  |
|-------------------------------------|--------------|
| Drug Charges<br>(Includes Patrol)   | 140          |
| Drug Distribution/Trafficking Cases | 22           |
| Search Warrants                     | 14           |
| Firearms Seized                     | 7            |
| Arrests                             | 29           |
| Heroin Seized through investigation | >10,000 bags |

These numbers do not include collaboration with the Berkshire County Drug Task Force.

## Crime Scene Services Unit

### Crime Scene Services Unit Composition

Crime Scene Services is comprised of two crime scene investigators.

**Crime Scene Services Mission** Crime Scene services is responsible for processing crime scenes, collecting and preserving evidence, and solving crimes based on evidence obtained. They also provide evidence and information to the Courts and prosecutors to further criminal proceedings. Crime Scene Investigators receive advanced training in photography, latent fingerprint work, digital evidence analysis and issues related to DNA evidence.

### Anti-Street Crimes Unit

The “Anti-Crime Unit” operates unmarked cruisers with officers in plain clothes. These officers have been deployed during various hours to impact quality of life issues, gangs and violent crimes, areas of concerns, or other problems as directed by the Detective Commanders or the Chief of Police. This unit is staffed by highly motivated patrol officers working in addition to their regular shift assignments. In 2018, the Unit was re-assigned from the Patrol Division to the Detective Bureau in order to provide the Detective Commanders with an additional team of officers to conduct time sensitive follow-ups to major crimes. In addition to their investigative follow ups and numerous search warrants, Anti-Crime continued their high visibility suppression efforts. This small team of officers has again been very productive during this reporting period.

|   | <b>2022<br/>January 1- December 31</b> |
|---|--|
| Arrests   | 193                                    |
| On Warrants   | 161                                    |
| Firearms seized   | 10                                     |
| Drugs cases   | 6                                      |
| Citations   | 90                                     |
| Search Warrants – 2<br>handguns and narcotics<br>recovered. | 3                                      |

\* *10 illegally possessed firearms were recovered during the investigations during 2022, many being possessed during the commission of other crimes.*

## Operational Support Division—Captain Gary Traversa

### Special Events

Review and sign off on all special event permits, one-day liquor licenses, and one day entertainment licenses.

2022 saw the return of many large-scale special events that had been cancelled due to the pandemic. Notable events staffed by the Police Department include:

- July 4<sup>th</sup> Parade, Independence Run, and Laser Show
- Live on the Lake Concert Series at Onota Lake
- 3<sup>rd</sup> Thursday Festival Series
- Pride Parade and Festival
- PHS and THS Graduations
- PHS and THS Proms
- PHS and THS Athletic Events
- Thankful 5k Run
- Thanksgiving Angels food distribution.
- Steel Rail Race

The department provided a police presence at the polls during both the Primary and General Elections.

### Special Projects

In response to a shift in local police priorities due to the Covid-19 Pandemic, as well as the nationwide calls for police reform, a project aimed at examining, evaluating, and reshaping PPD's scope of services was initiated. Developing and instituting these changes is ongoing.

The Department contracted with a vendor to assist with moving the agency toward certification with Massachusetts Police Accreditation Commission. These efforts involve multiple components and processes, which are ongoing.

Testing & Evaluation of Body Worn Camera vendors began in the spring, and Officers began wearing cameras from one of the finalist vendors in November. The evaluation phase has continued into 2023 and involves a team of personnel from the Chief's Office, Grants management, IT, and all 3 Divisions.

## Special Operations

### S.R.T.

#### *Berkshire County Special Response Team*

Berkshire County SRT is a highly trained, specially equipped unit that is tasked with responding to incidents that exceed the capabilities of standard police resources. Each member is trained in one or more specialties. Members are expected to gain and maintain instructor level certification to assist the Team in maintaining operational proficiency.

Specialization held by team members include:

- Weapons of Mass Destruction
- Firearms Instructor
- Less Lethal Munitions Instructor
- Chemical Munitions Instructor
- Tactical Medic
- Vertical Rope Technician

The SRT is expected to handle tactical situations including:

- riots
- civil disturbances
- high risk search and arrest warrant service
- wanted or escaped prisoners
- barricaded perpetrators
- hostage situations
- high risk tactical searches for armed or dangerous persons

The team serves 14 cities and towns. Cross-training and regional cooperation is ongoing.



## Communications, Outreach and Professional Standards (COPS) Bureau— Lieutenant Matthew Hill

### *Dispatch/Communications Center*

The Department's Dispatch Center is staffed with highly trained professionals who both receive incoming phone calls and monitor essential radio frequencies. For residents who contact the Department by phone, Dispatch is the first point of contact with the Department.

#### Purpose

The Center's purpose is the following:

- Answer 911 emergency calls and dispatch the proper police, fire and/or ambulance response.
- Answer non-emergency phone calls
- Monitor public buildings for fire or burglar alarms.
- Backup PSAP for Dalton, Great Barrington, Sheriffs
- Enter All Burglar Alarm Registrations & Site Files

#### Staff

The Communication Center is comprised of the following:

- Supervisor Thomas Hickey
- Assistant Supervisor Peter Croce
- Ten additional full time emergency telecommunications operators
- One additional part time emergency telecommunications operator

|                                     |
|-------------------------------------|
| <b>EMERGENCY 911 CALLS RECEIVED</b> |
| <b>2022</b>                         |
| 23,669                              |

|                                      |
|--------------------------------------|
| <b>BUSINESS LINE CALLS RECEIVED</b>  |
| <b>January 1 - December 31, 2022</b> |
| 237,936                              |

## Community Outreach

### *Community Outreach Efforts and Programs*

#### Community Programs

The Pittsfield Police Department is committed to fighting crime, reducing fear, and improving the quality of life in our neighborhoods. To help with these commitments, the department is instrumental in the following community programs and services:

- Neighborhood Crime Watch
- The Gather-In
- Morningside Pride
- Neighborhood block parties
- After-prom events
- Youth dances
- Coffee With a Cop
- Cones With a Cop
- National Night Out

In 2018, under the leadership of Officer Darren Derby, the PPD began a unique partnership with a private community group to form Operation Bridges. Operation Bridges allows our partner organization to accept donations that are then able to fund innovative programs the Department would otherwise not be able to financially participate in or support.

Working in partnership with Operation Bridges, PPD personnel have been able to support our community with a variety of new and innovative programs. Among them are Operation Copsicle, Shop With a Cop, the Pink Patch Project, and our Autism Awareness patches. In 2019, we also added our Veterans' Awareness and Appreciation Patch Project.

### Operation Copsicle

Operation Copsicle was back out in the community after 2 years of limited use due to the pandemic. Operation Copsicle was deployed 67 times between May 1<sup>st</sup> -October 31<sup>st</sup>. Operation Copsicle made several trips outside of the Berkshires to assist other nearby counties with a few of their community policing events.





## Shop With a Cops

Our Annual Shop With a Cop was held once again on December 13<sup>th</sup>. With the help of “Operation Bridges,” and a donation from a local roofing company, the department was able to host 17 fifth graders chosen from all of our PPS elementary schools. Students are chosen by their principles or teachers based on a multitude of reasons. Each student is assigned to a police officer from the Pittsfield Police Department, or the Massachusetts State Police. The BRTA provided buses, which brought the participants to Walmart. Students this year were given a budget of \$150 dollars to spend on whoever they would like.



In 2019, in an effort to enhance our Emergency Management and Communication capabilities, PPD staff began working with WTBR 89.7 FM and PCTV to host and produce *On Patrol With the PPD*, the community radio program of the Pittsfield Police Department. *On Patrol* airs weekly, on Friday mornings at 9 AM. In 2021 we continued to improve the program by adding a simulcast version televised on Pittsfield Community Television (PCTV) and archiving episodes in a podcast format. You can find *On Patrol with the PPD* on all of your popular podcast platforms. We also added the ability to have guests join us remotely via Zoom or Skype. In 2022, the show won an award for excellence in community-based programming.





## Neighborhood Watch

### *Neighborhood Watch*

#### History

The Neighborhood Crime Watch program is one of Pittsfield's oldest and most successful community programs.

#### Purpose

Neighborhood Crime Watch operates on the principle that residents have an interest and investment in protecting their community.

### **BENEFITS OF NEIGHBORHOOD WATCH**

1. Deters criminal activity;
2. Creates a greater sense of security and reduces fear of crime;
3. Builds bonds with neighbors; people look out for one another; it stimulates neighborhood awareness;
4. Reduces the risk of becoming a crime victim; it reduces the physical, financial and psychological costs of crime;
5. Instructs residents on how to observe and report suspicious activities in your community; and
6. Addresses quality of life issues and mutual interests in your community.

### **GENERAL GUIDELINES**

1. Remember, at all times; Watchers are not Police Officers. **DO NOT ATTEMPT TO APPREHEND A CRIMINAL.** Report the suspicious activity or crime-in-progress to the Police Department and let them investigate and/or make the arrest. Stay on the line with the Police while reporting a crime-in-progress and give all information requested by the dispatcher. Use your name and state you are with a Neighborhood Watch.
2. When required, be a willing witness for the police and give a written statement when requested.
3. When possible, make written notes about incidents you are reporting. Keep these notes for future reference.

4. Using the physical description form given to you, immediately record physical characteristics and clothing descriptions of suspects committing a crime. Also indicate the vehicle license number, year, make, model and style; if possible give the direction of travel of suspects fleeing the scene.

## Youth Services Bureau

### D.A.R.E.

The DARE program is:

- A collaborative effort between the Pittsfield Police Department and the Pittsfield Public and Parochial schools.
- A program that teaches Drug/Gang and violence resistance techniques, decision making and coping skills.

The DARE program began locally in 1987 with Chief Riello (Retired) serving as the first DARE officer.

The goals of the DARE program are:

- To provide accurate information about Alcohol, Drug and Gang Awareness.
- To teach students decision making skills.
- To show students how to resist peer pressure.
- To give students ideas for alternatives to drug use and gang activities.

### School Resource Officers

At the conclusion of 2022, 3 full-time Officers were assigned as dedicated School Resource Officers (SRO's) at the public Middle and High Schools in the city.

### Summer Program (DARE Camp) No DARE summer camp was offered in 2022

The summer program is:

- For children entering the sixth grade.
- Run by city police officers and teachers.
- Held at Camp Russell.
- Two sessions each lasting five days.
- Attended by 90 - 100 children per session.
- Team building and leadership training.
- Adventure based.

### R.A.D. Program (Rape Aggression Defense)

Thirteen Pittsfield Police Officers are Certified R.A.D. Instructors and facilitate multiple classes in the spring and fall each year, in conjunction with the Berkshire Health Systems Education Department. The classes are free of charge, and run 3 hours per night, 1 night per week, for 4 consecutive weeks.

### Mission Statement

“The mission of the R.A.D. Systems is to establish an accessible, constantly improving and internationally respected alliance of dedicated Instructors. These Instructors in turn, will provide educational opportunities for women, children, men and seniors to

create a safer future for themselves. In doing this, we challenge society to evolve into an existence where violence is not an acceptable part of daily life.”

## R.A.D.

### R.A.D. Profile

The national standard in self-defense Instructor Certification, R.A.D. is internationally recognized for programming quality and organizational commitment to excellence. R.A.D. Systems balances the needs of women to acquire self-defense education in a relatively short period of time, with the lifelong commitment required for physical skill mastery. How? By providing short term training opportunities in a progressive building block format and combining each with R.A.D.'s trademark Lifetime Return and Practice Policy! Only a unified, extensive network can provide this service, honored worldwide. While other programs and/or instructors struggle to keep pace, R.A.D. Instructors share lifesaving information with confidence, knowing that their lessons will be continuously reinforced for a lifetime!

### Why R.A.D.

R.A.D. is the largest network of its kind with over 11,000 Instructors receiving training in our systems to date. These Instructors teach at various colleges, universities, and municipal law enforcement agencies as well as various other community organizations internationally. R.A.D. has trained more than 900,000 women since the program began in 1989.

R.A.D. is the only existing program with a free lifetime return and practice policy, honored worldwide.

R.A.D. has developed specialized simulation techniques and equipment for use by certified R.A.D. Instructors.

R.A.D. is the only self-defense program ever endorsed by the International Association of Campus Law Enforcement Administrators (IACLEA), National Academy of Defense Education, the National Self- Defense Institute (NSDI) and Redman Training Gear.

## Police Explorer Post

The Department's Police Explorer Post is a youth and workforce development program, focused on exposing participants to an immersive experience in law enforcement careers. Explorers are youth ages 14- 20 who meet weekly with Post Advisors to conduct training on physical fitness, law, ethics and integrity, and other law enforcement related topics.

In addition to their training, Explorers are allowed to participate in Patrol ride-alongs and supplement the Department's members in staffing large-scale special events and fundraisers. The Department currently has 7 active members, representing 4 schools including Pittsfield High School, Taconic High School, Smith Vocational, and Berkshire Community College.

The Pittsfield Police Explorers are dedicated to their community and giving back. The Pittsfield Police Explorers have volunteered for many community events in addition to weekly meetings. These events include:

- 3rd Thursday (June 2022, July 2022)
- Live on the Lake (July 2022, August 2022)
- Operation Copsicle (August 2022)
- Childhood Cancer Awareness Fundraiser (September 2022)

The Explorers also volunteer as role players for Western Massachusetts Police Academies and assist the Alcoholic Beverages Control Commission (ABCC) out of Boston.

Explorer Advisors:

Officer Jessica Godfroy  
Officer Andrew McMahon  
Sergeant Ryan Williams





## Training

### *Training Officer Nicole Gaynor*

The Pittsfield Police Department maintains our own, internal training function within the Professional Standards Unit. Training is responsible for conducting all required and requested in-service training, as well as tracking and documenting all specialized training attended by members of the Department with other agencies or vendors.

The Department's in-service topics conducted in 2022 included Legal Update, cultural competency, mass gatherings, human trafficking, officer wellness series, responding to emergencies involving the mentally ill, the continued implementation of Integrating Communication, Assessment and Tactics (ICAT), CPR/1<sup>st</sup> Responder, including Officer Self-aid, and all of our required Use of Force training. That included Use of Force review, all firearms platforms, defensive tactics (DT), PR-24, TASER, and other less-lethal devices.

Despite constant closings and openings during the year, department personnel were able to participate in many specialized training programs, either in-person or remotely. Topics included internal affairs, crowd incident management, technology search warrants, PepperBall instructor, grant management, peer support, de-escalation, mountain bike operations, DARE officer, fair and impartial policing instructor, health and wellness instructor, firearms instructor, use of force investigator, legal update instructor, public information officer, public records, background investigations, sex trafficking, advanced SRO, stress and resiliency, and Dispatcher EMD re-certifications and certifications.



## Professional Standards/ Internal Affairs

The Pittsfield Police Department's Internal Affairs process is overseen by the Chief of Police, with the assistance of the Department's Internal Affairs Coordinator. Investigations are conducted by specially trained members of the Department's Command and Supervisory staff, under the supervision of the Coordinator and Chief.

The objectives of an Internal Affairs Investigation are:

- Protection of the public;
- Protection of the employee;
- Protection of the Department;
- Removal of unfit personnel; and
- Correction of procedural training problems.

Under the Department's current Internal Affairs Policy (Policy and Procedure 4.01: Internal Affairs) all complaints received are investigated to determine whether or not the complaint is valid and to take appropriate corrective action if the complaint is valid.

In 2022 the Department received and investigated 9 valid complaints against Department personnel. 2 resulted in a SUSTAINED Finding. 2 resulted in a split finding, where the allegations were partially sustained and partially exonerated or unfounded. 4 cases were exonerated and 1 was unfounded.

- FILED: The complaint has been closed and placed on file due to a lack of cooperation, or lack of information provided by the complainant.
- NOT SUSTAINED: There was inadequate or insufficient evidence to either prove or disprove the complaint.
- UNFOUNDED: The allegations were baseless and without foundation.
- EXONERATED: The complaint was unjustified or unwarranted as the actions of the accused department employee were in compliance with law or in accordance with department policy and procedure.
- SUSTAINED: The complaint was valid and supported by sufficient evidence.



## **Administrative Services Division—Director Julie Davis**

### **Finance and Administration**

The Administration and Finance Manager, serves as a member of the Department's Command Staff. Effective July 2018, this position replaced the sworn position of Administrative Services Commander. Reporting directly to the Chief of Police, the Administration and Finance Manager oversee all non-operational administrative, financial, and personnel matters, including Payroll, Accounts Receivable, Accounts Payable, Budget Planning, Personnel Documentation, Procurement and Purchasing, Records, and Firearms Administration.

The Manager supervises the Department's Administrative Assistant, Records Clerk, and Firearms Administrator. Additionally, the Manager liaises with the Department's Grant Manager (Executive Assistant to the Chief) to oversee the financial portions of the Department's grants.

### **Records Bureau**

The Department's Records Clerk within the Records Bureau serves as the Department's Records Access Control Officer. Working as the Chief's designee, the Records Clerk processes all Public Records Requests that do not involve personnel records.

In addition to typical requests received from private citizens, Records also handles all of the daily requests for Department records that are received from other City Departments, state agencies, court investigators, media outlets, insurance companies, and other organizations.

### **Firearms Licensing**

Chief Wynn serves as the local Licensing Authority for Firearms Identification Cards (FIDs) and Licenses to Carry (LTCs) under the Commonwealth's firearms licensing laws. The Department's Firearms Administrator manages the licensing program on the Chief's behalf.

While detailed information regarding the licensing process and licenses is held in strict confidence, it should be known that the Department process and issues several hundred licenses per year.

### **Information and Technology Services**

The Pittsfield Police Department has a dedicated Information and Technology Services Technician attached to the Department, with a full-time focus on public safety. While City Information Services supports all City technology and communication, our in-house technician focuses nearly exclusively on Police, Fire, and Communications tech resources.

IT supports all headquarters infrastructure and software, plus all off-site locations and mobile devices that are in our vehicles and carried by our personnel. In addition to these duties, the Technician assists the Detective Bureau (DEFU) in retrieving, preserving and analyzing video surveillance and digital evidence.

# EXTRA-DIVISIONAL ACTIVITIES

## Honor Guard

The Honor Guard is comprised of several active and retired Officers. Honor Guard members are tasked with marching in parades that commemorate Fourth of July and Veteran's Day. In addition, Honor Guard members attend funerals of fallen officers who were retired and/or active both for the Pittsfield Police Department and departments outside the area. Honor Guard also attend special events such as department promotional ceremonies, both the annual Western Massachusetts Police Memorial Ceremony and Pittsfield Police Memorial Ceremony, or local public events where they might be asked to be in attendance.



## Grant Funding and Programs

With state and federal grants awarded, the department is able to run many programs that reduce the fear of crime and improve the quality of life for residents and visitors of our City.

Margaret Gregory-Bilotta is the Departments Grant Administrator. Margaret researches, writes and administers all of the Police Department Grants.

| Grants                 | FY 21                         | FY22                               |           |
|------------------------|-------------------------------|------------------------------------|-----------|
|                        | January 1, -<br>June 30, 2021 | July 1, 2021- December<br>30, 2022 |           |
| CSTF Grant             |                               | 7,816.00                           | 7,816.00  |
| BYRNE JAG<br>Local     |                               | 33,432.00                          | 33,432.00 |
| MIIA Grant             |                               | 10,000.00                          | 10,000.00 |
| VAWA STOP<br>Grant     |                               | 56,000                             | 56,000.00 |
| Traffic<br>Enforcement |                               | 49,996.00                          | 49,996.00 |

|  |                                      |              |            |
|--|--------------------------------------|--------------|------------|
|  | Grant/ MRS Grant                     |              |            |
|  | State 911 Training Grant             | \$14,522.78  | 14,522.78  |
|  | State 911 Support & Incentive Grant  | \$233,940.00 | 233,940.00 |
|  | Safe & Secure Youth Initiative Grant | 500,000.00   | 500,000.00 |
|  | Shannon Grant                        | 369,534.80   | 369,534.80 |
|  | Pharmaceutical Take-Back Program     | 1,300.00     | 1,300.00   |
|  | DJEA/ CJSI                           | 50,000.00    | 50,000.00  |
|  | FY21 Edward Byrne JAG EOPSS Grant    | 29,125.00    | 29,125.00  |
|  | FY21 State EMD Grant                 | 18,781.19    | 18,781.19  |
|  | Bulletproof Vest Grant               |              | 37,950.00  |

## Technology Improvements and Upgrades

2022 was a challenging year for Technology Improvements and Upgrades.

In addition to ongoing projects, in 2022 the Department added the necessary technological infrastructure for the storage, analysis, redaction and sharing of video evidence, including that collected through body-worn cameras.

## Fleet Maintenance Program

The Pittsfield Police Department Fleet Maintenance program consists of one full-time in-house mechanic who works daily to keep our fleet up and running safely and efficiently. The Pittsfield Police Department fleet vehicles assigned to the Patrol Division run 24 hours a day and require a strict maintenance schedule to ensure their operating at their best each day. Based on this 24 hour per day operation these vehicles typically see an average of 40-50k miles per year and typically stay as a “front line car” for approximately 2 - 2.5 years before needing replacement.

In 2022, the Pittsfield Police Department replaced three of our administrative support vehicles and one marked Animal Control Officer pickup truck.



# DEPARTMENT INITIATIVES

## Department Comfort Dog

In 2021, we were excited to welcome Comfort Officer Winston to the ranks of the PPD. Officer Winston completed his training as a certified therapy/comfort dog through the North American Police Working Dog Association (NPWDA). Officer Winston and his handler, Officer Darren Derby visit people, organizations, businesses, programs, hospitals on a daily basis. Officer Winston has proven to be a huge asset, not just to our community, but also the health and wellness of those at the Pittsfield Police Dept.



## Law Enforcement Jiu-jitsu program

In the fall of 2022, we expanded our Law Enforcement Jiu-jitsu (LEJJ). In the LEJJ program, a small cadre of volunteer officers attend a law enforcement specific jiu-jitsu program once a week and are allowed to attend two additional classes each week to increase their skills and fitness. A second cohort was added. Currently, approximately 18 officers are participating.

Shortly after beginning the program, the Department was notified by our liability insurance carrier that they had awarded us a grant to off-set the start-up costs that we had incurred.





## Language Incentive Program

For the past several years, PPD has recognized our personnel who demonstrate proficiency in a language, other than English, with a financial incentive. When originally implemented the program only recognized officers who could demonstrate proficiency in speaking Spanish.

During contract negotiations in 2018, the program was expanded to recognize officers who demonstrate proficiency in Portuguese, French, Russian, or American Sign Language (ASL).

Currently, 37 sworn members of the Department qualify for the Language Incentive Program, with 32 demonstrating proficiency in Spanish and 5 demonstrating proficiency in ASL.

## PPD Continuum of Care Options for Department Personnel

In 2018, the Department undertook an internal review and inventory of those programs and services available to Department personnel for their own self-care and resiliency concerns. The inventory identified and described 10 internally available programs or services for Department personnel to access or be referred to. The list includes; Employee Assistance Program, Peer Counseling, Mental Health First Aid, Mediation, Chaplaincy Program, Mental Health Co-responders, Law Enforcement Suicide Prevention, Critical Incident Stress Management, Psychological Service Providers, and In-patient treatment options.

## PPD Leadership Development Academy

In 2018, PPD initiated the City's first Leadership Development Academy. This cadre based program was originally envisioned for department personnel who wanted to prepare for additional supervisory responsibility. In 2019 the program expanded to include personnel from the School District. Department, City, and School personnel completed the 9 month program. During the program, the participants completed a real-world information gathering and sharing project, aimed at promoting the positive work and initiatives performed by City employees. In 2022, we brought the program back for a mixed group of department personnel, city employees, and one Berkshire Community College staff member.

# CONTACT US

## WHAT THE POLICE NEED TO KNOW

1. WHAT happened? (What did he/she do?)
2. WHERE? (Give exact location of the event)
3. WHO? (Name and/or descriptions of persons involved)
4. WHEN? (When did it happen?)
5. WHY? (Was there an argument? Was house vacant? Etc.)
6. HOW? (How many people were involved? Were they armed?)

| Department or Unit                 | Number       |
|------------------------------------|--------------|
| <b>EMERGENCY</b>                   | <b>911</b>   |
| Non-Emergency Business (Directory) | 413-448-9700 |
| Chief's Office                     | 413-448-9717 |
| Animal Control                     | 413-448-9750 |
| Records Bureau                     | 413-448-9711 |
| Desk Sergeant                      | 413-448-9723 |
| Detective Bureau                   | 413-448-9705 |



## [www.pittsfieldpd.org](http://www.pittsfieldpd.org)

The department's website [www.pittsfieldpd.org](http://www.pittsfieldpd.org) has information about the department and links to other government and police sites. The features of the website include the following:

- Downloadable Forms
- Downloadable Applications
- Neighborhood Watch Information
- Online Crime Reports and Text-to-Tip links
- Event Calendar
- Media Log
- Department Policies
- Online Crime Map
- Department Contact Information
- Frequently Asked Questions
- Access to other Police Departments and government agencies

HOME NEWS ABOUT POLICIES FORMS DIVISIONS CALENDAR FIGHT CRIME FAQ LINKS RESOURCES

**Pittsfield Police Department**

**CODE RED**  
Keeping citizens informed.

[Sign up for CodeRED® Alert Notifications.](#)

The City of Pittsfield has instituted a new rapid emergency notification service called CodeRED®. The new system will distribute emergency messages via telephone to targeted areas at rapid speeds. CodeRED® employs a one-of-a-kind Internet mapping capability for geographic targeting of calls, coupled with a high speed telephone calling system capable of delivering customized pre-recorded emergency messages directly to homes and businesses, live individuals and answering machines. By registering, you'll be added to the emergency call list.

This service can be used in case of fires, chemical spills, evacuations, lock down, downed power lines, lost individuals, natural disasters, abductions, water system problems, bomb threats, or other emergencies. Calls can be geographically targeted for localized messaging. If widespread, the entire community could be called rapidly. The system also reports who did not get a call so that they may be contacted by other means.

Pittsfield residents are welcome and encouraged to enter their contact information for home, business, and mobile phones so they may be contacted by the system in the event of an emergency. It is important for city residents and businesses customers to register, especially if they use unlisted numbers, cell phones, or VCF. Those who do not register their address and phone number may not be notified with CodeRED in the case of an emergency. Registration is confidential, free, and easy.

To search, type and hit enter

PITTSFIELD POLICE DEPARTMENT  
89 Allen Street  
Pittsfield, MA 01203  
(413) 448-9700  
"Dedicated to Excellence"

RECORDS BUREAU OFFICE HOURS  
Tuesday - Thursday 9:00 AM - 2:00 PM  
Or By Appointment  
(413) 448-9700 x322

ONLINE CRIME MAP  
[Click here to view our online crime map.](#)

# IN MEMORIAM

In the history of the Pittsfield Police Department, 3 members of the Department, 1 County Sheriff, and 1 Federal Officer have made the ultimate sacrifice during the performance of their duties and serving the City of Pittsfield. Each spring, during National Police Week, the Pittsfield takes time to remember and honor our Fallen comrades. PPD's Fallen are:

|                         |                                 |
|-------------------------|---------------------------------|
| Captain Michael Leonard | End of Watch, June 1, 1898      |
| Jailer James Fuller     | End of Watch, July 16, 1901     |
| Operative William Craig | End of Watch, September 3, 1902 |
| Officer Leo Sullivan    | End of Watch, June 18, 1956     |
| Officer Timothy Shepard | End of Watch, November 2, 1988  |

*A Hero remembered is not forgotten.  
Rest easy officers. We have the watch.*





These officers' names have been inscribed on the following memorials:

- Pittsfield Police Department
- Western Massachusetts Police Academy in Agawam
- National Law Enforcement Memorial in Washington D.C.
- Massachusetts Law Enforcement Memorial, Boston